

**Team Advocacy Inspection for July 27, 2018**  
**Vanwyever Residential Care Facility**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**and Beth Schweer, Volunteer**

**Facility Information**

Vanwyever Residential Care Facility is located in Charleston County at 2009 Cosgrove Avenue, North Charleston, SC 29405-5702. Team arrived at the facility at 11:15 AM and exited the facility at 2:36 PM. The administrator was present for part of the inspection. The facility is operated by Rhondelle Fulton. The facility is licensed for ten beds. The census was six with three residents present on the day of Team's inspection. The DHEC license had an expiration date of September 30, 2018. The administrator's license was current. The facility had a written emergency plan to evacuate to Walters Retirement Home, 821 Duke Avenue, Columbia, SC 29203.

**Overview of Visit**

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team observed lunch. The posted lunch menu consisted of hot dogs with fixings on a bun, French fries, fruit cup and fruit punch. The served meal was ham sliders with applesauce, French fries and a beverage of choice. A substitution menu was not posted. Team conducted an exit interview with the administrator.

**Report Summary**

The kitchen water temperature was 116 degrees. One resident stated they could not come and go as they pleased. Two residents stated they did not have privacy on the telephone. One resident stated staff did not treat him with respect but did not elaborate further. One resident shared a closet with their roommate. One resident reported needing a hearing aid. One resident reported needing eyeglasses. This resident also reported needing an eye exam. Resident C did not have at least seven outfits of clothing (in-season). Two Epi-pens were found in the bottom drawer of the refrigerator. The menu did not indicate residents' special diets. Two non-perishable items had exceeded their 'best by' dates. Resident A's most recent physical examination did not include the resident's diagnosis. Resident A's individual care plan had their diet listed as Low Sodium, Low Carb, Low Sugar. In contrast, the resident's most recent physical listed their diet as Low Sodium. Resident A's file did not include a photograph of the resident. One staff member's most current CPR and Basic First Aid Training was 7/1/16. It was very difficult to open and close the back door of the facility.

## **Areas of Commendation**

- A current TB risk assessment was available for review.
- Prescribed medications were present and the MAR accurately documented.
- The facility has a nice wrap-around porch with numerous seats and a large ramp. The living room contained a television, a nice leather couch, individual chairs, plants, and a book and magazine rack. Resident rooms contained personal items.
- A current activities calendar was posted. Activities included puzzles, pet therapy, ice cream social and board games.
- Team observed a good rapport between residents and staff.
- The facility had two types of fire extinguishers throughout. Fire drills were conducted quarterly.
- Resident records reviewed were very neat and organized.
- Staff records reviewed had necessary SLED checks completed.
- There was an adequate supply of food.
- The facility was kept at a comfortable temperature.

## **Areas Needing Improvement**

### **Health/Safety**

- The kitchen water temperature was 116 degrees.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- One resident stated they could not come and go as they pleased.
- Two residents stated they did not have privacy on the telephone.
- One resident stated staff did not treat them with respect but did not elaborate further.
- One resident shared a closet with their roommate.

### **Recreation**

- Residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing a hearing aid.
- One resident reported needing eyeglasses. This resident also reported needing an eye exam.
- Resident C did not have at least seven outfits of clothing (in-season).

### **Medication Storage and Administration**

- Two Epi-pens were found in the bottom drawer of the refrigerator.

### **Meals & Food Storage**

- The menu did not indicate residents' special diets.

- Two non-perishable items had exceeded their 'best by' dates [Note: The items were disposed of during Team's visit].

### **Resident Records**

- Resident A's most recent physical examination did not include the resident's diagnosis.
- Resident A's individual care plan had their diet listed as Low Sodium, Low Carb, Low Sugar. In contrast, the resident's most recent physical listed their diet as Low Sodium.
- Resident A's file did not include a photograph of the resident.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- One staff member's most current CPR and Basic First Aid Training was 7/1/16 [Note: The administrator told Team a CPR/Basic First Aid Training was scheduled for 8/2/18].

### **Housekeeping, Maintenance, Furnishings**

- It was very difficult to open and close the back door to the facility. The door seemed to get stuck to the door frame and required significant force to open.

### **Additional Recommendations**

- One resident would like to move.
- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.