

Team Advocacy Inspection for July 25, 2018
Village Inn Community Care Home
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Synolta Morris, Volunteer

Facility Information

Village Inn Community Care Home is located in Aiken County at 112 Powell Street, Graniteville, SC 29829-2906. Team arrived at the facility at 11:15 AM and exited the facility at 2:32 PM. The administrator, Hazel Ayers, was not present for the inspection. The facility is operated by Michele Herron. There was one staff member present when Team arrived. The facility is licensed for ten beds. The census was nine with nine residents being present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2019. An administrator's license was not available for review. The facility had a written emergency plan to evacuate to Generations of Batesburg, 111 Generations Boulevard, Batesburg-Leesville, SC 29006.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team observed lunch. A posted menu consisted of meatballs with gravy and noodles, squash and a choice of beverage. The posted menu matched what was served. Team conducted an exit interview with staff.

Report Summary

Fire extinguishers had not been monitored for 2018. Emergency Evacuation routes were not posted. Degreaser was found on the back porch. Bleach, laundry detergent, and glass cleaner were not locked away from the residents. The railing was loose on the front ramp and also on the stairs by the laundry room. There was one staff member to work with nine residents. An administrator's license was not available for review. The most recent DHEC inspection was not posted or available for review. An annual fire alarm inspection was not available for review. The most recent documentation available for the facility pet was dated 8/14/15. One resident reported they did not have privacy on the telephone and there was a five-minute time limit. One resident reported they were not allowed to take naps during the day. A total of six medications were prescribed but not available. Residents reported not being able to receive seconds at meals. In the refrigerator there were two bags of unsealed chicken drumsticks. The items were not labeled or dated. There was one bag of vegetables in the freezer that was unsealed and not labeled or dated. Monthly observation notes were not available for review. Resident B's most recent physical examination did not list the resident's diet. Resident C did not have a photograph in their file. Resident C did not have a personal

funds ledger or quarterly report available for review. In the bathroom near the rear of the facility, the shower and shower curtain were dirty. This bathroom had a strong urine smell and the toilet was badly stained with what appeared to be dried urine. The wood paneling in the laundry room does not extend all the way to the floor. There is exposed insulation at the bottom. Thick dust had accumulated on the vent in the bedroom closest to the back of the facility. The front door and the men's bathroom door were hard to open and would get stuck on the frame. Several of the men's bedrooms were partially painted. Two residents' dressers were wobbly and felt unstable when the drawers were opened.

Areas of Commendation

- There was a large front porch with new-looking benches for residents to use.
- Residents reported feeling safe and being treated with respect.
- Residents reported being offered activities at the facility.
- Team observed residents coming and going as they pleased.
- Staff was very helpful during the inspection.
- There was an adequate supply of food available.
- The facility was kept at a comfortable temperature.
- Fire Drills were completed monthly and on all shifts.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- A current activity calendar was posted. Activities included church, bingo, Wii games, and arts and crafts.

Areas Needing Improvement

Health/Safety

- Fire extinguishers had not been monitored for 2018.
- Emergency Evacuation routes were not posted throughout the facility.
- Degreaser was found on the back porch.
- Bleach, laundry detergent, and glass cleaner were found in the unlocked laundry room.
- The crawl space door was unlocked.
- The railing was loose on the front ramp and also on the stairs by the laundry room.

Supervision & Administrator

- There was one staff member with nine residents.
- An administrator's license was not available for review.
- The most recent DHEC inspection was not posted or available for review.
- An annual fire alarm inspection was not available for review.
- The most recent vaccination documentation available for the facility pet was 8/14/15.

Residents' Rights

- One resident reported they did not have privacy on the telephone and there was a five-minute time limit.
- One resident reported they were not allowed to take naps during the day.

Recreation

- One resident would like to go bowling.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing shoes.
- Two residents reported needing vision exams.

Medication Storage and Administration

- The following medications were prescribed but not available:
 - Resident A:
 - Lisinopril 10 mg, take one tablet every evening.
 - Loratadine 10 mg, take one tablet once a day.
 - Ibuprofen 600 mg, take one tablet twice a day as needed.
 - Mucinex DM 600/30, take one tablet every twelve hours as needed.
 - Resident B:
 - Ibuprofen 600 mg, take one tablet twice a day.
 - Resident C:
 - Ibuprofen 800 mg, take one tablet every six hours as needed.

Meals & Food Storage

- Residents reported not being able to receive seconds at meals.
- In the refrigerator there were two bags of unsealed chicken drumsticks. The items were not labeled or dated.
- There was one bag of vegetables in the freezer that was unsealed and not labeled or dated.

Resident Records

- Monthly observation notes were not available for review.
- Resident B's most recent physical examination did not list the resident's diet.
- Resident C did not have a photograph in their file.

Resident Personal Needs Allowances

- Resident C did not have a personal funds ledger or quarterly report available for review.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- In the bathroom near the rear of the facility, the shower and shower curtain were dirty. This bathroom had a strong urine smell and the toilet was badly stained with what appeared to be dried urine.
- A folding door was propped against the side of the facility.
- The wood paneling in the laundry room does not extend all the way to the floor. There is exposed insulation at the bottom.
- Thick dust had accumulated on the vent in the bedroom closest to the back of the facility.
- The front door and the men's bathroom door were hard to open and would get stuck on the frame.
- Several of the men's bedrooms were partially painted.
- Two residents' dressers were wobbly and felt unstable when the drawers were opened.

Additional Recommendations

- Two residents would like to move.
- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.