

**Team Advocacy Inspection for September 19, 2018**  
**Emerald Residential Care Facility I**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**and Synolta Morris, Volunteer**

**Facility Information**

Emerald Residential Care Facility I is located in Lee County at 2244 Browntown Road, Bishopville, SC 29010-9664. Team arrived at the facility at 10:45 AM and exited the facility at 2:11 PM. The administrator was not present for the inspection. The facility is operated by Santee-Wateree Mental Health Center. There was one staff member present when Team arrived, another arrived soon after. The facility is licensed for five beds. The census was five with three residents present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Cottonwood Villa, 800 West Church Street, Bishopville, SC 29010.

**Overview of Visit**

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three resident records, medications and medication administration records; and toured the facility. Lunch consisted of hot dogs, slaw, Jello and kool-aid. A current menu was posted. Team conducted an exit interview with the staff.

**Report Summary**

Fire drill reports were not available for April-June 2018. No fire drills were completed for third shift. The smoke detector in the dining room beeped throughout the inspection. The water temperature in the kitchen was 114.6 degrees. The toilet seat in the living room bathroom was very loose. A current fire alarm inspection was not available for review. Incident/Accident Reports were not available for review. The activity calendar did not have the time or location for the activities. Two residents reported needing a psychological exam. Resident B did not have sheets on his bed. Resident A did not have an admission TB test available for review. Resident B's file photograph was taken August 2014. Resident B's most recent individual care plan was dated 3/9/18. Resident B's most recent physical exam available for review was dated 2/27/14. Resident C did not have a photograph in their file. Team was not able to access or review staff records during the inspection. The knob to turn on the water in the living room bathroom was not attached to the sink's base. In the hallway bathroom there was no shower head attached to the shower. The kitchen had very low water pressure. On the back porch the screen on the screen door was torn. The light on the ceiling fan on the back porch did not have a cover. Two cabinets in the kitchen were missing knobs.

## **Areas of Commendation**

- The facility contained a television, wall hangings, comfortable chairs and a screened back porch. The yard was well maintained.
- The facility was clean and free of odors or pests.
- Team observed a good rapport between residents and staff.
- Residents reported feeling safe and being treated with respect.
- Team observed residents coming and going as they pleased.
- There was an adequate supply of food present. Food was properly stored and labeled.
- A current TB risk assessment was available for review.
- Emergency evacuation routes were posted throughout the facility.
- Observation notes were completed daily.

## **Areas Needing Improvement**

### **Health/Safety**

- Fire drill reports were not available for April-June 2018. No fire drills were completed for third shift. [Note: Staff reported fire drills were conducted for all shifts but could not find the documentation. Staff stated the documents would be faxed to Team, as of 9/24/18 no items have been received.]
- The smoke detector in the dining room beeped throughout inspection.
- The water temperature in the hallway bathroom was 120.2 degrees.
- The water temperature in the kitchen was 114.6 degrees.
- The toilet seat in the living room bathroom was very loose.

### **Supervision & Administrator**

- A current fire alarm inspection was not available for review. [Note: Staff reported the document would be faxed to Team. No items were received as of 9/24/18.]
- Incident/Accident Reports were not available for review. [Note: Staff reported the information would be faxed to Team. No items were received as of 9/24/18.]

### **Residents' Rights**

- No concerns noted.

### **Recreation**

- Two residents would like to do more in the community.
- One resident would like to play UNO.
- One resident would like to attend church in the community.
- The activity calendar did not have the time or location for the activities.

### **Residents' Activities of Daily Living (ADLs)**

- Two residents reported needing shampoo.

- Two residents reported needing a psychological exam.
- Resident B did not have sheets on his bed.

#### **Medication Storage and Administration**

- No concerns noted.

#### **Meals & Food Storage**

- No concerns noted.

#### **Resident Records**

- Resident A did not have an admission TB test available for review.
- Resident B's file photograph was taken August 2014.
- Resident B's most recent individual care plan was dated 3/9/18.
- Resident B's most recent physical exam available for review was dated 2/27/14.
- Resident C did not have a photograph in their file.

#### **Resident Personal Needs Allowances**

- No concerns noted.

#### **Appropriateness of Placement**

- No concerns noted.

#### **Personnel Records**

- Team was not able to access or review staff records during inspection. [Note: Staff reported the documents would be sent to Team via fax. No documents were received as of 9/24/18.]

#### **Housekeeping, Maintenance, Furnishings**

- The knob to turn on the water in the living room bathroom was not attached to the sink's base.
- In the hallway bathroom there was no shower head attached to the shower.
- The kitchen had very low water pressure.
- On the back porch the screen on the screen door was torn. The light on the ceiling fan on the back porch did not have a cover.
- Two cabinets in the kitchen were missing knobs.

#### **Additional Recommendations**

- One resident would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.