

Team Advocacy Inspection for August 28, 2018
Flanagan Community Care Home
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Synolta Morris, Volunteer



Facility Information

Flanagan Community Care Home is located in Richland County at 665 Sharpe Road, Columbia, SC 29203-9304. Team arrived at the facility at 9:25 AM and exited the facility at 12:11 PM. The administrator, Mary Briggs, was present for part of inspection. The facility is operated by Mary Briggs. Two staff were present when Team arrived. The facility is licensed for nine beds. There were eight residents living in the facility on the day of Team's inspection, seven were present during Team's inspection. The DHEC license had an expiration date of September 30, 2018. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Casual Community Care Home, 112 Goodrich Street, Columbia, SC 29223.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medication and medication administration records; and toured the facility. The posted lunch menu was a ham and cheese sandwich, potato chips, sliced tomatoes, peaches, and a choice of beverage. Team did not observe lunch. Team conducted an exit interview with the administrator.

Report Summary

The water temperature in the Men's bathroom was 123.2 degrees. The water temperature in Room #2's bathroom was 121.8 degrees. The water temperature in the Unisex bathroom was 122.7 degrees. The railing by Room #1 was loose. One railing in the hallway closest to the men's bathroom was also loose. One resident reported they could not take a nap during the day. One resident reported needing a vision and podiatrist exam. This resident also reported needing eyeglasses. One resident reported needing tennis shoes and socks. This resident also reported needing toothpaste, soap, lotion, and a comb. Several perishable items in the pantry had exceeded their best-by dates. Some items in the freezer were not labeled. A piece of the tub's soap tray is broken and has jagged edges.

Areas of Commendation

- The facility was very spacious and home-like. There were wall hangings, rugs, curtains, plants, clocks, mirrors, ceramics, an organ and built-in book shelves. The residents had three sitting areas with televisions and large comfortable furniture to use.
- Residents enjoyed living at the facility.
- A birthday board was posted and decorated to celebrate residents' birthdays.
- The activity schedule was current and posted. Activities posted included: bingo, dominoes, current events, monopoly and sing-a-longs. One staff member was designated as the activity director.
- The facility had two types of fire extinguishers throughout.
- The facility was well lit and kept at a comfortable temperature.
- There was an adequate supply of food on hand.
- Staff records had necessary SLED checks completed and current CPR/first aid training.
- Records reviewed were neat and organized.
- All personal ledgers reviewed were accurately documented and signed.
- Individual care plans and observation notes were current and updated as needed.
- The facility had current pet vaccination records.
- Resident rooms contained personalized items.

Areas Needing Improvement

Health/Safety

- The water temperature in the Men's bathroom was 123.2 degrees.
- The water temperature in Room #2's bathroom was 121.8 degrees.
- The water temperature in the Unisex bathroom was 122.7 degrees.
- The railing by Room #1 was loose. One railing in the hallway closest to the men's bathroom was also loose.

Supervision & Administrator

- A current fire alarm inspection was not available for review [Note: A copy of the document was faxed to Team on 8/29/18].

Residents' Rights

- One resident reported they could not take a nap during the day.

Recreation

- One resident would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing vision and podiatrist exams. This resident also reported needing eyeglasses.
- One resident reported needing tennis shoes and socks. This resident also reported needing toothpaste, soap, lotion, and a comb.

Medication Storage and Administration

- Resident A was prescribed Pravastin Na 20 mg, take one tablet at bedtime. The medication was not available [Note: The pharmacy delivered the medication later on 8/28/18. Documentation of the delivery was faxed to Team on 8/29/18].

Meals & Food Storage

- Several perishable items in the pantry had exceeded their best-by dates [Note: The items were disposed of during Team's visit].
- Some items in the freezer were not labeled [Note: Staff labeled the items during Team's visit].

Resident Records

- No concerns noted.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- A piece of the tub's soap tray is broken and has jagged edges [Note: The administrator reported the issue to maintenance during Team's visit].

Additional Recommendations

- No concerns noted.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.