

Team Advocacy Inspection for September 25, 2018
Elliott's Residential Care Home
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Synolta Morris, Volunteer

Facility Information

Elliott's Residential Care Home is located in Orangeburg County at 2432 Landsdowne Road, Bowman, SC 29018-9583. Team arrived at the facility at 10:45 AM and exited the facility at 1:38 PM. The administrator, Deborah Levins, was present for part of the inspection. The facility is operated by Deborah Levins. One staff was present when Team arrived. The facility is licensed for seven beds. The census was six with five residents present on the day of Team's inspection. The DHEC license had an expiration date of October 31, 2018. A current administrator's license was posted. The facility had a written emergency plan to evacuate to Alexander's Golden Star Community Home, 218 Golden Starr, Santee, SC 29142.

Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medication and medication administration records; and toured the facility. Team did not observe a meal. The posted lunch menu was beef liver with onions, potatoes, mustard greens, rolls, peaches, and a choice of milk or Kool-Aid to drink. Team conducted an exit interview with the administrator.

Report Summary

The fire extinguishers have not been monitored monthly since inspected in June 2018. One fire extinguisher in the hallway was missing its inspection tag. Cleaning supplies were found in an unlocked cabinet in the dining room. A container of bleach was sitting beside the cabinet containing the cleaning products. The water temperature in the kitchen was 118 degrees. The water temperature in the hallway bathroom was 122 degrees. Resident A was prescribed Synthroid 75 mcg, take one tablet once a day; and Divalproex Sod ER 500 mg, take two tablets twice a day. These medications were not available. Resident A was prescribed Cogentin 2 mg, take one tablet at bedtime. The 8 pm administration for 9/24/18 was not signed off. Resident B was prescribed Clozapine 100 mg, take one tablet twice a day. The medication was not available. Resident B was prescribed Trileptal 300 mg, take one tablet twice a day. The 8 pm administration for 9/24/18 was not signed off. Resident C was prescribed Adderall 30 mg, take one tablet twice a day; and Lamictal 200 mg, take one tablet twice a day. These medications were not available. One resident reported not being able to get seconds upon request. A current menu was not posted. The posted menu was dated 5/29/18-6/5/18. The freezer containing most of the facility's frozen food was not working. The small freezer in the kitchen had some items that were not sealed or labelled appropriately. Resident B did not have a photograph in their file. Resident C's most recent individual care plan

was dated 1/30/18. Resident A's personal funds ledger did not include information for her September disbursement of funds. The yard was overgrown with weeds. There was some clutter in the car port of the home. Items included a grill, a car seat, and miscellaneous assistive devices. The hallway bathroom did not have toilet paper or a hand drying device available. This bathroom also did not have a cover over the light. The bathroom off of one of the resident's bedrooms did not have toilet paper, soap, or a hand drying device available. Alive and dead cockroaches were found in the lower kitchen cabinets. The blinds in the dining room were dirty and stained in areas.

Areas of Commendation

- The facility had a large yard and a front porch. There were calendars, board games, wall hangings, a mounted flat screen television and ceiling fans.
- A current annual TB risk assessment was available.
- A current HVAC, electrical and fire alarm inspection was available.
- There was an adequate amount of food available.
- Staff records had current CPR/first aid training. Staff also had required SLED checks.
- All residents had signed copies of their rights, grievance procedures and house rules in their files.
- The facility had two types of fire extinguishers throughout.
- Fire drills were completed monthly.
- The facility had the fire evacuation plan posted throughout the facility.
- Residents reported feeling safe in the facility and being treated with respect.

Areas Needing Improvement

Health/Safety

- The fire extinguishers have not been monitored monthly since inspected in June 2018.
- One fire extinguisher in the hallway was missing its inspection tag.
- Cleaning supplies were found in an unlocked cabinet in the dining room. A container of bleach was sitting beside the cabinet containing the cleaning products [Note: Staff told Team they were in the process of cleaning when Team arrived].
- The water temperature in the kitchen was 118 degrees.
- The water temperature in the hallway bathroom was 122 degrees.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing dentures.

Medication Storage and Administration

- Resident A was prescribed Synthroid 75 mcg, take one tablet once a day. The medication was not available [Note: Staff reported that the medication was ordered the morning of Team's inspection and would be arriving that afternoon].
- Resident A was prescribed Divalproex Sod ER 500 mg, take two tablets twice a day. The medication was not available [Note: Staff reported that the medication was ordered the morning of Team's inspection and would be arriving that afternoon].
- Resident A was prescribed Cogentin 2 mg, take one tablet at bedtime. The 8 pm administration for 9/24/18 was not signed off.
- Resident B was prescribed Clozapine 100 mg, take one tablet twice a day. The medication was not available [Note: Staff reported that the medication was ordered the morning of Team's inspection and would be arriving that afternoon].
- Resident B was prescribed Trileptal 300 mg, take one tablet twice a day. The 8 pm administration for 9/24/18 was not signed off.
- Resident C was prescribed Adderall 30 mg, take one tablet twice a day. The medication was not available [Note: Staff reported that the medication was ordered the morning of Team's inspection and would be arriving that afternoon].
- Resident C was prescribed Lamictal 200 mg, take one tablet twice a day. The medication was not available [Note: Staff reported that the medication was ordered the morning of Team's inspection and would be arriving that afternoon].

Meals & Food Storage

- One resident reported not being able to get seconds upon request.
- A current menu was not posted. The posted menu was dated 5/29/18-6/5/18.
- The freezer containing most of the facility's frozen food was not working. [Note: The administrator stated she purchased a new freezer and is waiting for it to be delivered. The administrator showed Team receipts and photos related to the new freezer.]
- The small freezer in the kitchen had some items that were not sealed or labelled appropriately.

Resident Records

- Resident B did not have a photograph in their file.
- Resident C's most recent individual care plan was dated 1/30/18.

Resident Personal Needs Allowances

- Resident A's personal funds ledger did not include information for her September disbursement of funds.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The yard was overgrown with weeds.
- There was some clutter in the car port of the home. Items included a grill, a car seat, and miscellaneous assistive devices.
- The hallway bathroom did not have toilet paper or a hand drying device available [Note: Staff put paper towels in the bathroom during Team's visit]. This bathroom also did not have a cover over the light.
- The bathroom off of one of the resident's bedrooms did not have toilet paper, soap, or a hand drying device available [Note: Staff put soap and paper towels in the bathroom during Team's visit].
- Alive and dead cockroaches were found in the lower kitchen cabinets [Note: Staff reported that pest control came out the day before Team's inspection and sprayed the facility].
- The blinds in the dining room were dirty and stained in areas.

Additional Recommendations

- Two residents would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.