

Team Advocacy Inspection for October 18, 2018
Rouse Community Care Home #1
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Janette Chen-Rodriguez, Volunteer

Facility Information

Rouse Community Care Home #1 is located in Richland County at 102 Ballenton Road, Columbia, SC 29203-9073. Team arrived at the facility at 9:51 AM and exited the facility at 12:18 PM. The administrator, Charlene Rouse, was not present for the inspection. The facility is operated by Rouse Community Care Home Inc. There was one staff member present when Team arrived. The facility is licensed for eight beds. The census was eight with eight residents being present on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Rouse Community Care Home #2, 8809 Wilson Boulevard, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe lunch. The posted lunch menu listed chicken tenders, tossed salad, ice cream and a choice of Kool-Aid or water to drink. Team saw staff start to prepare lunch at the end of Team's visit. It appeared the meal being prepared was the same as the posted menu. Team conducted an exit interview with the staff.

Report Summary

The hot water temperature in the bathroom was 124°. The most recent DHEC inspection available was dated 10/14/16. The most recent fire safety inspection was dated 8/25/16. A TB Risk Assessment was not available for review. One resident reported not having privacy on the telephone. One resident shared a dresser and closet with their roommate. One resident reported needing dentures. Resident A had a prescription for Ibuprofen 600 mg, take one tablet by mouth every six hours as needed. The medication was not available. Resident B had a prescription for SM Pain Reliever 500 mg, take one tablet by mouth every 4-6 hours as needed. The medication was not available. One resident reported that seconds were not always available with meals. Resident A's most recent individual care plan had his diet listed as Heart Healthy. In contrast, the resident's most recent physical exam had Regular. Resident B

and Resident C's most recent individual care plans had their diets listed as Regular. In contrast, their most recent physical exam had Heart Healthy. One staff member's most recent medication management training was dated 9/27/17. Records for the staff member on-site were not available during Team's inspection.

Areas of Commendation

- A birthday board was posted and decorated to celebrate residents' birthdays. Residents' rooms were personalized and decorated nicely.
- A current activity calendar was posted. Activities included shopping, Zumba, bible study and crafts.
- Staff was very helpful during the inspection.
- Residents reported feeling safe at the facility.
- There was an adequate supply of food available.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed quarterly and on different shifts.
- Resident records were neat and organized.
- Personal funds ledgers were accurate and properly signed.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- The hot water temperature in the bathroom was 124°.

Supervision & Administrator

- The most recent DHEC inspection available was dated 10/14/16. [Note: Staff reported that a more recent report was available but they did not know where to find it. Staff told Team the Administrator would fax the report. As of 10/25/18 Team has not received the document.]
- The most recent fire safety inspection was dated 8/25/16. [Note: Staff reported that a more recent report was available but they did not know where to find it. Staff told Team the Administrator would fax the report. As of 10/25/18 Team has not received the document.]
- A TB Risk Assessment was not available for review. [Note: Staff could not locate the document but told Team the Administrator would fax it. As of 10/25/18 Team has not received the document.]

Residents' Rights

- One resident reported not having privacy on the telephone.
- One resident shared a dresser and closet with their roommate.

Recreation

- Residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing dentures.
- One resident reported needing soap.
- One resident reported needing an eye exam.

Medication Storage and Administration

- Resident A had a prescription for Ibuprofen 600 mg, take one tablet by mouth every six hours as needed. The medication was not available.
- Resident B had a prescription for SM Pain Reliever 500 mg, take one tablet by mouth every 4-6 hours as needed. The medication was not available.

Meals & Food Storage

- One resident reported that seconds were not always available with meals.

Resident Records

- Resident A's most recent individual care plan had his diet listed as Heart Healthy. In contrast, the resident's most recent physical exam had Regular.
- Resident B and Resident C's most recent individual care plans had their diets listed as Regular. In contrast, their most recent physical exam had Heart Healthy.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member's most recent medication management training was dated 9/27/17.
- Records for the staff member on-site were not available during Team's inspection. [Note: Staff stated the file was with the Administrator and they would fax Team the needed documents. As of 10/25/18 nothing was received.]

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Three residents would like to move.
- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.