

Team Advocacy Inspection for October 12, 2018
Westside Residential Home
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
Janette Chen-Rodriguez, Volunteer and Kathleen Warthen, Volunteer

Facility Information

Westside Residential Home is located in Richland County at 4112 Hartford Street, Columbia, SC 29204-3025. Team arrived at the facility at 9:15 AM and exited the facility at 12:32 PM. The administrator, Lovice Johnson, was present for some of the inspection. The facility is operated by Westside Residential Home Inc. There were five staff members present when Team arrived; the administrator arrived approximately thirty minutes later. The facility is licensed for 38 beds. The census was 34 with 30 residents being present on the day of Team's inspection. The DHEC license had an expiration date of November 30, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Walter's Residential Care, 821 Dukes Avenue, Columbia, SC 29203.

Overview of Visit

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of fried fish, broccoli, potatoes, sliced bread, sliced apples and tea. A substitution menu was posted. Team conducted an exit interview with the administrator.

Report Summary

Two residents did not have at least seven outfits of in-season clothing. Two residents reported needing dental exams. One resident reported needing to see a cardiologist. One resident reported needing an eye exam. One resident reported needing jeans, t-shirts, a coat, and shampoo. One resident reported needing underwear. Resident F had a prescription for Lactulose 10 g/15 mL solution, take once every other day. The medication was not available. Four residents reported that seconds were not always available with meals. One resident reported that they did not get enough food to eat. One perishable item had exceeded its best-by date of 6/20/18. Two nonperishable items had exceeded their best-by dates of 2/23/15 and 12/5/16. Resident D's most recent physical exam had their diet as Regular/No concentrated sweets. In contrast, the resident's most recent individual care plan had Regular. Resident F's most recent physical exam had a diagnosis of Hypertension. In contrast, the resident's most recent individual care plan had a diagnosis of Hypertension, Schizophrenia, and chronic Obstructive Pulmonary Disease. Resident A only had September and October 2018 funds

ledgers available for review. Resident A's January-March 2018 quarterly report was not signed by the resident. The handicap bathroom did not have any hand soap or a hand drying device [Note: Staff put hand soap in the bathroom during Team's visit]. There were two quarter sized holes in the main office's door. There was a broken chair and broken basketball hoop in the outside sitting area.

Areas of Commendation

- The facility contained a television, plants, a library and several different seating areas. The facility was decorated nicely for the holidays.
- Staff members were very helpful.
- Staff attended to the residents' needs immediately.
- There was an adequate supply of food present. Lunch looked and smelled appetizing.
- A current HVAC and fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed monthly, on different shifts.
- Observation notes were current and detailed.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Three residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- Two residents did not have at least seven outfits of in-season clothing.
- Two residents reported needing dental exams.
- One resident reported needing to see a cardiologist.
- One resident reported needing an eye exam.
- One resident reported needing jeans, t-shirts, a coat, and shampoo.
- One resident reported needing underwear.

Medication Storage and Administration

- Resident F had a prescription for Lactulose 10 g/15 mL solution, take once every other day. The medication was not available.

Meals & Food Storage

- Four residents reported that seconds were not always available with meals.
- One resident reported that they did not get enough food to eat.
- One perishable item had exceeded its best-by date of 6/20/18.
- Two nonperishable items had exceeded their best-by dates of 2/23/15 and 12/5/16.

Resident Records

- Resident D's most recent physical exam had their diet as Regular/No concentrated sweets. In contrast, the resident's most recent individual care plan had Regular.
- Resident F's most recent physical exam had a diagnosis of Hypertension. In contrast, the resident's most recent individual care plan had a diagnosis of Hypertension, Schizophrenia, and chronic Obstructive Pulmonary Disease.

Resident Personal Needs Allowances

- Resident A only had September and October 2018 funds ledgers available for review.
- Resident A's January-March 2018 quarterly report was not signed by the resident.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The handicap bathroom did not have any hand soap or a hand drying device [Note: Staff put hand soap in the bathroom during Team's visit].
- There were two quarter sized holes in the main office's door.
- There was a broken chair and broken basketball hoop in the outside sitting area.

Additional Recommendations

- Three residents would like to move.
- Two residents would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.