

**Team Advocacy Inspection for October 24, 2018**  
**Heath Springs Residential Care Center**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**Lauren Smith, Volunteer and Alysia Gustavsen, Volunteer**

### **Facility Information**

Heath Springs Residential Care Center is located in Lancaster County at 614 Hart Street, Heath Springs, SC 29058-8411. Team arrived at the facility at 10:45 AM and exited the facility at 2:32 PM. The administrator, Angela Pauline, was present for the inspection. The facility is operated by HSRCC Partners LLC. There were eleven staff members present when Team arrived. The facility is licensed for 64 beds. The census was 59 with 58 residents being present on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2018. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Heath Springs Elementary School, 158 Solar Road, Heath Springs, SC 29058.

### **Overview of Visit**

During Team's visit we interviewed eight residents; talked to residents and staff; reviewed eight resident records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of pork chops, carrots, pinto beans, biscuit, fruit and a choice of beverage. A substitution menu was posted. Team conducted an exit interview with the administrator.

### **Report Summary**

A current HVAC inspection was not available for review. The water temperature in the kitchen was 117 degrees. One resident reported staff did not treat him with respect. One resident reported they did not feel comfortable because there were no locks on the bathroom doors. The activity calendar did not include the location of the activities. One resident reported they did not always have access to clean clothing (free of tears, stains, and holes). One resident reported needing body soap. One resident reported needing a dental exam. This resident also reported needing a gynecological exam. One resident reported needing an eye exam. This resident also reported needing a neurological exam. One resident reported needing dentures. Residents did not have a photograph in their main files. Resident A did not have a diagnosis listed on her most recent physical exam. Resident C's most recent individual care plan did not indicate if the resident had an advance directive. Resident C's most recent individual care plan had the resident's diet as regular. In contrast, the resident's most recent physical exam had low salt. Resident H's most recent individual care plan was dated 3/12/18. Resident H fell on 5/19/18. Follow-up documentation was not available for review. Quarterly

reports were not available for review. Resident A and Resident C's personal funds ledgers were only available for April 2018- current. The women's restroom beside the beauty room smelled strongly of cigarette smoke.

### **Areas of Commendation**

- The facility contained a television, plants, a library and several different seating areas. The facility was decorated nicely for the holidays.
- The facility had multiple outside sitting areas.
- Resident rooms were clean and free of clutter.
- The facility was kept at a comfortable temperature.
- A current activity calendar was posted. Activities included walking club, volleyball, facials, and bingo. Residents report recreational activities occurring at the facility.
- Staff members were very helpful.
- Staff attended to the residents' needs immediately.
- There was an adequate supply of food present. Lunch looked and smelled appetizing.
- A current fire safety inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed quarterly and on different shifts.

### **Areas Needing Improvement**

#### **Health/Safety**

- A current HVAC inspection was not available for review.
- The water temperature in the kitchen was 117 degrees [Note: Acceptable range is 120 degree or higher].

#### **Supervision & Administrator**

- No concerns noted.

#### **Residents' Rights**

- One resident reported staff did not treat him with respect [Note: The resident did not elaborate further].
- One resident reported some items of her clothing was missing and wanted a lock on her closet door.
- One resident reported they did not feel comfortable because there were no locks on the bathroom doors. The resident reported several instances of other residents accidentally walking in while someone was using the bathroom.

### **Recreation**

- Four residents would like to do more in the community.
- The activity calendar did not include the location of the activities.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported they did not always have access to clean clothing (free of tears, stains, and holes).
- One resident reported needing body soap.
- One resident reported needing a dental exam. This resident also reported needing a gynecological exam.
- One resident reported needing an eye exam. This resident also reported needing a neurological exam.
- One resident reported needing dentures.

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- No concerns noted.

### **Resident Records**

- Residents did not have a photograph in their main files.
- Resident A did not have a diagnosis listed on her most recent physical exam.
- Resident C's most recent individual care plan did not indicate if the resident had an advance directive.
- Resident C's most recent individual care plan had the resident's diet as regular. In contrast, the resident's most recent physical exam had low salt.
- Resident H's most recent individual care plan was dated 3/12/18 [Note: A six-month review was completed but did not have a date listed].
- Resident H fell on 5/19/18. Follow-up documentation was not available for review.

### **Resident Personal Needs Allowances**

- Quarterly reports were not available for review.
- Resident A's and Resident C's personal funds ledgers were only available for April 2018-current.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.
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### **Housekeeping, Maintenance, Furnishings**

- The women's restroom beside the beauty room smelled strongly of cigarette smoke.

### **Additional Recommendations**

- Two residents would like to move.
- One resident would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.