

**Team Advocacy Inspection for November 8, 2018**  
**Oasis Residential Home**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**and Jessica Garrido, Volunteer**



### **Facility Information**

Oasis Residential Home is located in Georgetown County at 2317 Prince Street, Georgetown, SC 29440-2925. The facility also serves as an Adult Day Care. Team arrived at the facility at 11:00 AM and exited the facility at 3:12 PM. The administrator was present for the inspection. The facility is operated by Mazie Graham. There were four staff members present when Team arrived, the administrator arrived soon after. The facility is licensed for 22 beds. The census was 20 on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Wesley United Methodist Church, 1725 Gervais Street, Columbia, SC 29201.

### **Overview of Visit**

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. A menu was not posted. Lunch consisted of chicken nuggets, mashed potatoes, bread and a choice of beverage. Team conducted an exit interview with the administrator.

### **Report Summary**

A fire drill was not conducted for the July-September 2018 quarter. The most recent HVAC inspection was dated 3/17/17. The water temperature in the kitchen was 116 degrees.

The water temperature in the bathrooms was 122 degrees. Fire extinguishers were last checked and initialed August 2018. Two residents reported that staff hit them during the day and while they were asleep. One resident stated “staff is nice one minute and the next thing they are hitting you” and “everything can be fine one moment and we’re joking then the next moment they hit ya.” Two residents reported not having privacy on the telephone. One resident would like their finances explained to them. A current activity calendar was not posted. Two residents did not have at least seven outfits of clothing (in-season). Resident photographs were not dated. Those that were dated had 8/23/15. Resident B and Resident D did not have TB tests available for review. Resident B’s most recent physical examination was dated 6/8/17. Resident C only had a 72-hour assessment on file. Resident C’s most recent physical examination was dated 8/10/17. Resident D’s most recent physical examination listed the resident’s diet as regular. In contrast, Resident D’s individual care plan listed the resident’s diet as diabetic. Resident F’s most recent individual care plan was dated 6/23/17. Several residents’ most recent quarterly financial reports were for April-June 2018 and were not signed. Resident A’s and Resident B’s personal funds ledgers were not signed for each transaction. Resident E’s personal funds ledger was only signed for October 2018. Resident D’s and Resident E’s January-March 2018 quarterly reports were not signed. Resident F’s personal funds ledger was last updated 8/1/18 and was not signed. There was no toilet paper in the bathroom by the front door.

### **Areas of Commendation**

- The facility was well lit, contained a television, wall hangings, plants and board games. The facility did not have any unpleasant odors.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food present.
- Lunch looked and smelled appetizing.
- A current fire alarm inspection was available for review.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Medications were properly stored and secured.
- The facility was kept at a comfortable temperature.
- Dining room tables had enough chairs for residents to eat at the same time.

### **Areas Needing Improvement**

#### **Health/Safety**

- A fire drill was not conducted for the July-September 2018 quarter.
- The most recent HVAC inspection was dated 3/17/17.
- The water temperature in the kitchen was 116 degrees (acceptable range is 120 degrees or higher).

- The water temperature in the bathrooms was 122 degrees (acceptable range is between 100-120 degrees).
- Fire extinguishers were last checked and initialed August 2018.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- Two residents reported that staff hit them during the day and while they were asleep. One resident stated "staff is nice one minute and the next thing they are hitting you" and "everything can be fine one moment and we're joking then the next moment they hit ya." [Note: Neither resident mentioned a staff member by name. One of the residents stated "all of them" when asked. The residents did not elaborate further.]
- Two residents reported not having privacy on the telephone.
- One resident would like their finances explained to them.

### **Recreation**

- A current activity calendar was not posted.
- Four residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing shoes.
- One resident reported needing pants and tops.
- One resident reported needing a walker.
- Two residents reported needing eyeglasses.
- Two residents reported needing dentures.
- Two residents did not have at least seven outfits of clothing (in-season).

### **Medication Storage and Administration**

- No concerns noted.

### **Meals & Food Storage**

- A menu was not posted.

### **Resident Records**

- Resident photographs were not dated. Those that were dated had 8/23/15.
- Resident B and Resident D did not have TB tests available for review.
- Resident B's most recent physical examination was dated 6/8/17.
- Resident C only had a 72-hour assessment on file.
- Resident C's most recent physical examination was dated 8/10/17.
- Resident D's most recent physical examination listed the resident's diet as regular. In contrast, the resident's individual care plan listed the resident's diet as diabetic.
- Resident F's most recent individual care plan was dated 6/23/17.

### **Resident Personal Needs Allowances**

- Several residents's most recent quarterly financial report was for April-June 2018 and was not signed.
- Resident A's and Resident B's personal funds ledgers were not signed for each transaction.
- Resident E's personal funds ledger was only signed for October 2018.
- Resident D's and Resident E's January-March 2018 quarterly report was not signed.
- Resident F's personal funds ledger was last updated 8/1/18 and was not signed.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- There was no toilet paper in the bathroom by the front door.

### **Additional Recommendations**

- Five residents would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.