

**Team Advocacy Inspection for November 14, 2018**  
**Pageland Care Facility**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**Lauren Smith, Volunteer and Alysia Gustavsen, Volunteer**

**Facility Information**

Pageland Care Facility is located in Chesterfield County at 206 S Gum Street, Pageland, SC 29728-2304. Team arrived at the facility at 11:08 AM and exited the facility at 3:01 PM. The administrator, Dennis Funderburk, was present for the inspection. The facility is operated by Funderburk Associates Inc. There were eight staff members present when Team arrived. The facility is licensed for 58 beds, divided between two buildings. The census was 52 with 50 residents present on the day of Team's inspection. The DHEC license had an expiration date of April 30, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to High Point Baptist Church, 16 High Point Church Road, Pageland, SC 29728.

**Overview of Visit**

During Team's visit we interviewed eight residents; talked to residents and staff; reviewed eight residents' records, medications and medication administration records; and toured the facility. The posted lunch menu was chicken pot pie, Cole slaw, rolls, cake and iced tea. The served menu coincided with what was posted. Team conducted an exit interview with staff and the administrator.

**Report Summary**

One of the bathrooms in the lower building had exposed subflooring and what appeared to be mold on the ceiling. Two residents reported not being treated with respect by staff. Three residents reported not having privacy on the telephone. One resident reported they did not feel safe. One resident reported they could not come and go as they pleased. The activity calendar did not include the activity time or location. One resident did not have at least seven outfits of clothing (in-season). Resident A was prescribed Acetaminophen 325 mg, take two tablets every eight hours as needed. The medication was not available. Resident B was prescribed Polyethylene Glycol 3350, mix one capful into eight ounces of water daily. The medication was not available. Resident C was prescribed Proair HFA 90 mcg inhaler, inhale two puffs four times a day. The medication was not available. Resident D was prescribed Mometasone Furoate 50 mcg, spray two sprays in each nostril one time a day as needed. Resident E was prescribed Mupirocin 2% cream, apply to affected areas twice a day, and Triamcinolone 0.1% ointment, apply to affected areas twice a day. These medications were not available. Resident F was prescribed Polyethylene Glycol 3350 PO, mix one capful into eight

ounces of water every morning; Hydroxyzine PAM 25 mg, take one tablet six times a day as needed; Olanzapine 5 mg, take one tablet a day as needed; and Trazodone 100 mg, take one tablet at bedtime as needed. These medications were not available. Resident G was prescribed Banophen 25 mg, take one tablet three times a day as needed; Potassium CL ER 10 mcg, take two tablets a day as needed; Olopatadine 665 mcg, spray two sprays twice a day as needed; Losartan Potassium 100 mg, take one tablet once a day; Magnesium Oxide 400 mg, take one and one half tablets once a day; Aspirin 81 mg, take one tablet once a day; and Bisoprolol Fumarate 5 mg, take one tablet once a day. These medications were not available. Four residents reported they did not like the food served by the facility. Two residents reported they did not get enough food. Three residents reported seconds were not always available with meals. Several nonperishable items had exceeded their best-by dates. Resident C's most recent physical had yes marked for "Does this person require 24/7 care of a licensed nurse?". Resident G did not have a TB test available for review. Several entrance areas into the facility smelled strongly of smoke. In the lower building, several cockroaches and flies were found in the kitchen and food storage areas.

### **Areas of Commendation**

- There several sitting areas inside and outside of the facility for residents to use.
- A current activity calendar was posted.
- Staff was very helpful during the inspection.
- Team observed residents coming and going to the store as the pleased.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- Annual HVAC and fire alarm inspections were current.
- The controlled substance count was accurate and coincided with the log.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed monthly, in both buildings.
- The personal funds ledgers and quarterly financial report were current and signed.
- Observation notes were current.

### **Areas Needing Improvement**

#### **Health/Safety**

- One of the bathrooms in the lower building had exposed subflooring and what appeared to be mold on the ceiling. [Note: The administrator reported the bathroom was in the process of being remodeled.]

#### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- Two residents reported not being treated with respect by staff.
- Three residents reported not having privacy on the telephone.
- One resident reported they did not feel safe. [Note: The resident refused to expand on why they felt unsafe.]
- One resident reported they could not come and go as they pleased.

### **Recreation**

- The activity calendar did not include the activity time or location.
- Three residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing glasses.
- Three residents reported needing dentures.
- One resident reported needing pants. Another resident reported needing shirts.
- One resident did not have at least seven outfits of clothing (in-season).
- Two residents reported needing an eye exam.
- Two residents reported needing a dental exam.
- One resident reported needing a psychology exam.

### **Medication Storage and Administration**

- Resident A was prescribed Acetaminophen 325 mg, take two tablets every eight hours as needed. The medication was not available.
- Resident B was prescribed Polyethylene Glycol 3350, mix one capful into eight ounces of water daily. The medication was not available.
- Resident C was prescribed Proair HFA 90 mcg inhaler, inhale two puffs four times a day. The medication was not available.
- Resident D was prescribed Mometasone Furoate 50 mcg, spray two sprays in each nostril one time a day as needed.
- Resident E was prescribed Mupirocin 2% cream, apply to affected areas twice a day, and Triamcinolone 0.1% ointment, apply to affected areas twice a day. These medications were not available.
- Resident F was prescribed Polyethylene Glycol 3350 PO, mix one capful into eight ounces of water every morning; Hydroxyzine PAM 25 mg, take one tablet six times a day as needed; Olanzapine 5 mg, take one tablet a day as needed; and Trazodone 100 mg, take one tablet at bedtime as needed. These medications were not available.
- Resident G was prescribed Banophen 25 mg, take one tablet three times a day as needed; Potassium CL ER 10 mcg, take two tablets a day as needed; Olopatadine 665 mcg, spray two sprays twice a day as needed; Losartan Potassium 100 mg, take one tablet once a day; Magnesium Oxide 400 mg, take one and one half tablets once a day; Aspirin 81 mg, take one tablet once a day; and Bisoprolol Fumarate 5 mg, take one tablet once a day. These medications were not available.

### **Meals & Food Storage**

- Four residents reported they did not like the food served by the facility.
- Two residents reported they did not get enough food. Three residents reported seconds were not always available with meals.
- Several nonperishable items had exceeded their best-by dates.

### **Resident Records**

- Resident C's most recent physical had yes marked for "Does this person require 24/7 care of a licensed nurse?".
- Resident G did not have a TB test available for review.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- No concerns noted.

### **Housekeeping, Maintenance, Furnishings**

- Several entrance areas into the facility smelled strongly of smoke.
- In the lower building several cockroaches and flies were found in the kitchen and food storage areas. [Note: Staff reported an exterminator visited the day before Team's visit and sprayed.]

### **Additional Recommendations**

- Three residents would like to work.
- Five residents would like to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.