

Team Advocacy Inspection for October 26, 2018
Williamsburg Residential Care Facility
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Kristy Heleine, Volunteer

Facility Information

Williamsburg Residential Care Facility is located in Williamsburg County at 14 WRCF Street, Kingstree, SC 29556-2596. Team arrived at the facility at 11:15 AM and exited the facility at 2:49 PM. The administrator, Jacques Jackson, was present for part of the inspection. The facility is operated by Jacques Jackson. There were three staff members present when Team arrived. The facility is licensed for 24 beds. The census was 15 with 13 residents being present on the day of Team's inspection. The DHEC license had an expiration date of March 31, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Beard Residential Care Facility #3, 123 N. Warren Street, Timmonsville, SC 29161.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of sausage, rice, beans and a choice of beverage. A substitution menu was not posted. Team conducted an exit interview with the administrator and staff.

Report Summary

One emergency light was very dim and buzzed when tested. The flooring throughout the facility was ripped and torn in places. Some areas had cardboard taped over the area but in most areas the subflooring was exposed. In the unisex bathroom there were several broken floor tiles. In the male bathroom the flooring closest to the shower was water logged and sunk when stepped on. The support attached to the toilet was also rusted in areas. Several sections of fencing on the side of the facility were broken or partially fallen. One resident reported not being treated with respect by staff. One resident reported that several of their personal items had been stolen by other residents and they would like a lock on their closet. This resident also reported not feeling safe at the facility due to the alleged theft happening. Three residents reported not being able to come and go as they pleased. One resident would like longer smoking hours. One resident reported needing dentures. One resident reported needing underwear. A substitution menu was not available. The posted menu was for 9/30/18-10/6/18. Resident A and Resident C did not have a PPD test available for review. Resident B's

most recent physical examination had the resident's diet listed as low sodium. In contrast, the resident's individual care plan had the resident's diet listed as low sodium/low fat. Resident C's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the resident's diet listed as low sodium. Quarterly financial reports were not available for review. All residents' monthly ledger balances were rounded up to the nearest dollar. One resident reported that the facility had bedbugs. In the male bathroom, the baseboard in front of the tub was loose. There was also soap scum and staining in the shower as well as a spider web on the ceiling. The unisex bathroom had mildew on the shower faucet and on the bottom edges of the shower itself. There was also no cover on the light. The vents were very dusty. There was a hole in the door of the men's restroom and laundry room. One of the handrails across from the laundry room was loose.

Areas of Commendation

- A current activity calendar was posted. Activities included bingo, shopping, devotion, and card games.
- Staff was very helpful during the inspection.
- Lunch smelled appetizing. Residents reported getting enough food.
- The controlled substance log was accurately documented and coincided with the amount of medication present.
- All of the records reviewed had current physical examinations.
- DHEC inspections were available for review.
- Current First Aid/CPR training documentation was present. Necessary SLED checks were available for review.
- Emergency evacuation routes were posted throughout the facility.
- Current HVAC and Fire Safety inspections were available for review.
- Water temperatures were within appropriate ranges.

Areas Needing Improvement

Health/Safety

- One emergency light was very dim and buzzed when tested.
- The flooring throughout the facility was ripped and torn in places. Some areas had cardboard taped over the area but in most areas the subflooring was exposed.
- In the unisex bathroom there were several broken floor tiles.
- In the male bathroom the flooring closest to the shower was water logged and sunk when stepped on. The support attached to the toilet was also rusted in areas.
- Several sections of fencing on the side of the facility were broken or partially fallen.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- One resident reported not being treated with respect by staff.
- One resident reported that several of their personal items had been stolen by other residents and they would like a lock on their closet. This resident also reported not feeling safe at the facility due to the alleged theft happening.
- Three residents reported not being able to come and go as they pleased.
- One resident would like longer smoking hours.

Recreation

- Three residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing dentures.
- One resident reported needing underwear.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- A substitution menu was not available.
- The posted menu was for 9/30/18-10/6/18.

Resident Records

- Resident A and Resident C did not have a PPD test available for review.
- Resident B's most recent physical examination had the resident's diet listed as low sodium. In contrast, the resident's individual care plan had the resident's diet listed as low sodium/low fat.
- Resident C's most recent physical examination had the resident's diet listed as regular. In contrast, the resident's individual care plan had the resident's diet listed as low sodium.
- Resident D did not have an observation note for June 2018.
- Resident E did not have an observation note for November 2017 and January 2018.
- Resident F did not have observation note for November 2017.

Resident Personal Needs Allowances

- Quarterly financial reports were not available for review.
- All residents' monthly ledger balances were rounded up to the nearest dollar.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- One resident reported that the facility had bedbugs [Note: Team did not see any indication that bedbugs might be present during the inspection].
- In the male bathroom, the baseboard in front of the tub was loose. There was also soap scum and staining in the shower as well as a spider web on the ceiling.
- The unisex bathroom had mildew on the shower facet and on the bottom edges of the shower itself. There was also no cover on the light.
- The vents were very dusty.
- There was a hole in the door of the men's restroom and laundry room [Note: Staff reported a work order was submitted that morning for the damage to the laundry room door].
- One of the handrails across from the laundry room was loose.

Additional Recommendations

- Four residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.