

Team Advocacy Inspection for December 5, 2018
Flowers Residential Care Facility
Inspection conducted by Kristy Caldwell, P&A Team Advocate
and Synolta Morris, Volunteer



Facility Information

Flowers Residential Care Facility is located in Kershaw County at 855 Watts Hill Road, Lugoff, SC 29078-9234. Team arrived at the facility at 10:16 AM and exited the facility at 12:10 AM. The administrator, Mary Flowers, was present during the inspection. The facility is operated by Mary Flowers. The administrator was the only staff present when Team arrived. The facility is licensed for seven beds. The census was three with two residents present on the day of Team's inspection. The DHEC license had an expiration date of 11/30/2018 [Note: The administrator stated a new license was being sent in the mail]. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to the Household of Faith Fellowship Hall, 702 York Street, Camden, SC 29020.

Overview of Visit

During Team's visit we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was on the menu as "going out"; the administrator said they would be going to Shoney's or Halls. Team conducted an exit interview with the administrator.

Report Summary

The posted DHEC license expired November 30, 2018. One resident reported needing underwear. Resident C's most recent physical had the resident's diet as 'as tolerated'. In contrast, the resident's most recent individual care plan had 'low NA, no concentrated sweets.'

Areas of Commendation

- Residents reported really enjoying the food.
- Residents reported feeling safe in the facility.
- Residents reported enjoying living in the facility and having no desire to move.
- The facility was nicely decorated with painted walls, plants and nice decorations.
- A current activity calendar was posted. Activities included: exercise, board games, bowling, and card games.
- DHEC inspections were available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The MAR was accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed quarterly.
- The personal funds ledgers were signed and accurately documented. Quarterly financial reports were current and signed by residents.
- Water temperatures were within the appropriate ranges.
- There was an adequate food supply available.

Areas Needing Improvement

Health/Safety

- No concerns noted.

Supervision & Administrator

- The posted DHEC license expired November 30, 2018 [Note: The administrator stated a new license was being sent in the mail].

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing underwear.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- No concerns noted.

Resident Records

- Resident C's most recent physical had the resident's diet as 'as tolerated'. In contrast, the resident's most recent individual care plan had 'low NA, no concentrated sweets.'

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.