

Team Advocacy Inspection for January 22, 2019
B & B Assisted Living
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Kristina Heleine, Volunteer



Facility Information

B & B Assisted Living is located in Dillon County at 412 Pee Dee Church Road, Dillon, SC 29536-7429. Team arrived at the facility at 11:10 AM and exited the facility at 2:03 PM. The administrator was not present for the inspection. The facility is operated by Beverly Maynor. There were four staff members present when Team arrived. The facility is licensed for 30 beds. The census was 24 with 22 residents being present on the day of Team's inspection. A current DHEC license was not posted or available for review. An administrator's license was not available. A written emergency plan was not available for Team to review.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six resident records, medications and medication administration records; and toured the facility. Lunch consisted of fried chicken, pasta, corn, peas, and water or tea. The meal served matched what was posted on the menu. Team conducted an exit interview with the staff.

Report Summary

The most recent HVAC inspection was dated 12/12/17. The administrator's license was not available for review. A current DHEC license was not available for review. An emergency evacuation plan was not available for review. Two residents reported not feeling safe at the facility due to other residents sexually harassing them. Two residents reported not being treated with respect by staff. Two residents reported they did not have anyone to talk to if

they had a problem. Three residents reported not having privacy on the telephone. One resident reported that other residents stole items from them. One resident would like to keep his cigarettes with him during the day. One resident reported needing feminine hygiene products. This resident also reported needing shoes and a coat. One resident reported needing a nebulizer for their asthma. One resident would like to get their license. Resident B had prescriptions for Multivitamin, take one tablet daily and Robafen DM Cough Liquid, take one teaspoon four times a day as needed. These medications were not available. Resident C had prescriptions for Benztropine Mes 1 mg, take one tablet a day as needed and Trazodone 50 mg, take one tablet at bedtime as needed. These medications were not available. Resident F was prescribed Ventolin HTA 90 mcg, take two puffs four times a day. The medication was not available. Two residents reported not getting enough food and seconds not always being available. Resident A's and Resident B's most recent individual care plans were dated 7/3/18. Resident A and Resident C did not have progress notes for November 2018. Resident D's and Resident F's most recent individual care plans did not include their diagnoses. The personal needs ledgers and quarterly reports were not available for review.

Areas of Commendation

- The facility had a nice porch which residents were using. The facility was also well furnished with several couches, televisions, plants and wall hangings.
- Team observed residents coming and going as they pleased.
- There was an adequate supply of food present.
- Residents reported enjoying the food served.
- Records reviewed were very organized.
- The water temperatures were in the appropriate ranges.
- Staff was very cooperative and interested in improving the facility and services for residents.
- Fire drills were completed quarterly and on different shifts.
- Necessary SLED background checks were completed.
- A current fire alarm inspection was available for review.
- A current activity calendar was posted. Activities included bingo, art, music, and puzzles.

Areas Needing Improvement

Health/Safety

- The most recent HVAC inspection was dated 12/12/17.

Supervision & Administrator

- The administrator's license was not available for review.
- A current DHEC license was not available for review.
- An emergency evacuation plan was not available for review.

Residents' Rights

- Two residents reported not feeling safe at the facility due to other residents sexually harassing them. [Note: Team spoke with staff about the allegations and staff stated they were aware of the situation. Staff reported they have warned the residents in question to stop their inappropriate behavior or they would contact the authorities and remove them from the facility. To their knowledge there have not been any more occurrences.]
- Two residents reported not being treated with respect by staff.
- Two residents reported they did not have anyone to talk to if they had a problem.
- Three residents reported not having privacy on the telephone.
- One resident reported that other residents stole items from them.
- One resident would like to keep his cigarettes with him during the day. [Note: Staff reported that they keep some resident's cigarettes in the office so the resident doesn't run out as quickly. These residents are allowed to smoke as much as they would like but must ask staff for each cigarette.]

Recreation

- One resident would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing feminine hygiene products. This resident also reported needing shoes and a coat.
- One resident reported needing a nebulizer for their asthma.
- One resident would like to get their license.
- One resident did not have sheets on their bed. [Note: Staff put sheets on the bed during Team's inspection.]

Medication Storage and Administration

- Resident B had prescriptions for Multivitamin, take one tablet daily and Robafen DM Cough Liquid, take one teaspoons four times a day as needed. These medications were not available.
- Resident C had prescriptions for Benztropine Mes 1 mg, take one tablet a day as needed and Trazodone 50 mg, take one tablet at bedtime as needed. These medications were not available.
- Resident F was prescribed Ventolin HTA 90 mcg, take two puffs four times a day. The medication was not available.

Meals & Food Storage

- Two residents reported not getting enough food and seconds not always being available.
- One resident reported food not being served at the right temperature.

Resident Records

- Resident A's and Resident B's most recent individual care plans were dated 7/3/18.
- Resident A and Resident C did not have progress notes for November 2018.
- Resident D's and Resident F's most recent individual care plans did not include their diagnoses.

Resident Personal Needs Allowances

- The personal needs ledgers and quarterly reports were not available for review.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Four residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.