

Team Advocacy Inspection for February 13, 2019
Clarke House
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Lauren Smith, MSW Intern



Facility Information

Clarke House is located in Saluda County at 919 Shiloh Road, Saluda, SC 29138-8101. Team arrived at the facility at 11:00 AM and exited the facility at 2:00 PM. The administrator, Idora Clarke, was not present during the inspection. The facility is operated by Idora Clarke. There were two staff members present when Team arrived. The facility is licensed for 18 beds. The census was 16 with 14 residents being present on the day of Team's inspection. The DHEC license had an expiration date of July 31, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to L&B Care Home, 924 Barr Woods Road, Saluda, SC 29138.

Overview of Visit

During Team's visit we interviewed six residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of meatloaf, mashed potatoes, green beans, biscuit, brownie and tea or water. A current menu was posted. Team conducted an exit interview with the staff.

Report Summary

There was a cat on the property. Staff reported there were many stray cats but the residents continue to feed them. One resident reported needing eyeglasses and new clothing

due to weight gain. One resident reported needing pants and toiletry items. One resident reported needing dentures. Resident F's most recent individual care plan was dated 8/1/18. Resident A's most recent photo was dated 7/15/15. There were no quarterly reports for any of the residents. The last TB risk assessment was dated 8/5/17. The DHEC inspection was not available for review.

Areas of Commendation

- Seasonal appropriate decorations were inside and outside of the facility.
- A current activity calendar was posted. Activities included bingo, puzzles, monopoly and going into town.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff. One resident reported "they take care of me here." Another resident reported "It's just like home."
- There was an adequate supply of food present. Residents described the meals as "home style meals" and "good meals." Residents really enjoyed the meals prepared by the weekend cook.
- The facility was kept at a comfortable temperature.
- Annual HVAC, electrical, and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.

Areas Needing Improvement

Health/Safety

- There was a stray cat outside of the house. Residents reported feeding it.
- The DHEC inspections were not available for review [Team received a copy of the most recent DHEC inspection from the administrator on 2/19/19].

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- Two residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.

- One resident reported needing dentures.
- One resident reported needing pants and toiletry items.
- One resident reported needing shoes, pants and shirts due to weight gain.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Several items of nonperishable food had exceeded their best-by dates [Note: The items were disposed of during Team's visit].

Resident Records

- Resident F's most recent individual care plan was dated 8/1/18 [Note: Team received documents on 2/19/19 showing the individual care plan was updated after Team's inspection].
- Resident B's most recent photo was dated 7/15/15 [Note: Documentation of a new photograph was received on 2/19/19].

Resident Personal Needs Allowances

- There were no quarterly reports available for residents.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- The last TB risk assessment was dated 8/5/17 [Note: Team received a current TB risk assessment dated 8/6/18 from the Administrator on 2/19/19].

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- One resident would like to work.
- One resident would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.