

Team Advocacy Inspection for February 27, 2019
Ivy Grove Residential Care Center
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
Alysia Gustavsen, Volunteer, and Lauren Smith, Volunteer

Facility Information

Ivy Grove Community Residential Care Facility is located in Cherokee County at 483 Lockhart Lane, Gaffney, SC 29341-2841. Team entered the facility at 12:15 PM and exited the facility at 3:20 PM. The administrator, Melekwe Obiajulu, was present during the inspection. The facility is operated by Harmony Residential Care Center LLC. Seven staff people were present when Team arrived. The facility was licensed for 62 beds. There were 42 residents living in the facility on the day of Team's inspection. The DHEC license had an expiration of 10/31/19. The administrator's license was current. The facility had a written emergency plan to evacuate to Providence Baptist Church 822 Providence Rd. Gaffney, SC 29341.

Overview of Visit

During Team's visit we interviewed seven residents; talked to residents and staff; reviewed eight residents' records, medication, and MARs; and toured the facility. Team also observed lunch. The posted menu was teriyaki chicken, mashed potatoes with gravy, turnip greens, pudding and water. The meal posted was the meal observed.

Report Summary

Hot water temperatures in two residents' bathrooms on the right wing of the building were 122°. The kitchen water temperature was 103°. Exposed wires on the back exterior wall of the facility hung low to the ground and needed to be secured and raised. There was a hot water heater, bed frames and miscellaneous items in the back of the facility. One resident's bed was broken and secured in place by a stack of books. Emergency lights were not working when tested on the left wing of facility. Several of the residents Team spoke with expressed concern over the way they were treated by the administration. One resident said administration "does not really" treat residents with respect. Some residents reported not being allowed to go on outings. Two residents reported needing a vision appointment. Two residents reported needing eyeglasses. Resident A was prescribed the following medications: Benztropine Mes 1 mg, take one tablet at bedtime; Lorazepam 0.5 mg, take one table twice a day, and Zolpidem Tartrate 5 mg, take one tablet at bedtime. These medications were not available. Resident C was prescribed Trazodone 100 mg, take one tablet at bedtime. The medication was not available. Resident F was prescribed the following medications: Austedo 12 mg, take one tablet twice a day; Risperidone 1 mg/mL Solution, take 5 mL by mouth at bedtime, and Lorazepam 0.5 mg, take one tablet every eight hours as needed. These medications were not available. Resident G was prescribed the following medications:

Quetiapine Fumarate 300 mg, take two tablets at 9 PM and Simvastatin 20 mg, take one tablet once a day. These medications were not available. Resident H was prescribed Quetiapine Fumarate 300 mg, take one tablet at bedtime. The medication was not available. There was no menu indicating residents' special diets. Several residents of the facility reported the food was sometimes served cold. Lasagna in the freezer was not wrapped and needed to be labeled and dated. Some nonperishable items had exceeded their best-by date. Team had very limited access to resident records. Team was unable to identify residents' birthdates, Medicaid numbers, dates of admission, resident photographs, admission TB tests, several residents' diagnoses, or any progress notes/monthly observation notes. Resident B's most recent individual care plan listed their diet as diabetic. In contrast, their most recent physical exam called for a regular diet. Resident D's most recent individual care plan listed their diet as regular. In contrast, their most recent physical exam called for a low cholesterol diet. Resident E's most recent individual care plan listed their diet as regular. In contrast, their most recent physical exam called for no added salt. Residents B & C did not receive any personal need allowances. Administration reported this was due to the residents owing back pay to the facility. One staff member's most recent medication management training was dated 11/21/17.

Areas of Commendation

- The food served for lunch looked and smelled appealing.
- The facility had several sitting rooms with upholstered furniture, televisions, a vending machine, colorful curtains, and pictures everywhere.
- The facility had an electronic medication administration record system.
- Snacks are offered three times a day.
- Fire extinguishers were checked for the month.
- The facility maintained a comfortable temperature for residents.
- Current HVAC, sprinkler, and fire alarm inspections were available for review.
- Necessary SLED checks were completed.

Areas Needing Improvement

Health/Safety

- Hot water temperatures in two residents' bathrooms on the right wing of the building were 122°.
- The kitchen water temperature was 103°.
- Exposed wires on the back exterior wall of the facility hung low to the ground and needed to be secured and raised.
- There was a hot water heater, bed frames and miscellaneous items in the back of the facility.
- One resident's bed was broken and secured in place by a stack of books.
- Emergency lights were not working when tested on the left wing of facility.

Supervision & Administrator

- Several of the residents Team spoke with expressed concern over the way they were treated by the administration. One resident said administration “does not really” treat residents with respect.

Residents’ Rights

- Residents had scheduled smoke breaks.
- Some residents reported not being allowed to go on outings.

Recreation

- One of the residents would like to be able to have outdoor activities.
- One resident would like to have activities such as singing or parties.
- One resident would like to go out to eat.

Residents’ Activities of Daily Living (ADLs)

- Two residents reported needing a vision appointment.
- Two residents reported needing eyeglasses.

Medication Storage and Administration

- Resident A was prescribed the following medications: Benztropine Mes 1 mg, take one tablet at bedtime; Lorazepam 0.5 mg, take one table twice a day, and Zolpidem Tartrate 5 mg, take one tablet at bedtime. These medications were not available.
- Resident C was prescribed Trazodone 100 mg, take one tablet at bedtime. The medication was not available.
- Resident F was prescribed the following medications: Austedo 12 mg, take one tablet twice a day; Risperidone 1 mg/mL Solution, take 5 mL by mouth at bedtime, and Lorazepam 0.5 mg, take one tablet every eight hours as needed. These medications were not available.
- Resident G was prescribed the following medications: Quetiapine Fumarate 300 mg, take two tablets at 9 PM and Simvastatin 20 mg, take one tablet once a day. These medications were not available.
- Resident H was prescribed Quetiapine Fumarate 300 mg, take one tablet at bedtime. The medication was not available.

Meals & Food Storage

- There was no menu indicating residents’ special diets.
- Several residents of the facility reported the food was sometimes served cold.
- Lasagna in the freezer was not wrapped and needed to be labeled and dated.
- Some nonperishable items had exceeded their best-by date.

Resident Records

- Team had very limited access to resident records. Team was unable to identify residents’ birthdates, Medicaid numbers, dates of admission, resident photographs,

admission TB tests, several residents' diagnoses, or any progress notes/monthly observation notes.

- Resident B's most recent individual care plan listed their diet as diabetic. In contrast, their most recent physical exam called for a regular diet.
- Resident D's most recent individual care plan listed their diet as regular. In contrast, their most recent physical exam called for a low cholesterol diet.
- Resident E's most recent individual care plan listed their diet as regular. In contrast, their most recent physical exam called for no added salt.

Resident Personal Needs Allowances

- Residents B & C did not receive any personal need allowances. Administration reported this was due to the residents owing back pay to the facility.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- One staff member's most recent medication management training was dated 11/21/17.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.