

Team Advocacy Inspection for February 14, 2019
Seville's Residential Care Facility
Inspection conducted by Kristy Caldwell, P&A Team Advocate,
and Alysia Gustavsen, Volunteer



Facility Information

Seville's Residential Care Facility is located in Hampton County at 109 Bennett Lane, Hampton, SC 29924-1375. Team arrived at the facility at 11:21 AM and exited the facility at 1:48 PM. The administrator, Genora Jenkins, was present for the inspection. The facility is operated by Genora Jenkins. There were two staff members present when Team arrived. The facility is licensed for 10 beds. There were 9 residents present on the day of Team's inspection. The DHEC license had an expiration date of August 31, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Wade Hampton High School, 201 Airport Road, Varnville, SC 29924.

Overview of Visit

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Lunch was a meal consisting of baked fish, tossed salad, rolls and a choice of beverage. The meal served matched what was posted. Team conducted an exit interview with the administrator.

Report Summary

The laundry room was open and contained unlocked chemicals like bug spray, detergent and bleach. Two residents reported not being able to come and go as they pleased. One resident reported not being treated with respect by staff but did not expand further. One resident reported that other residents often steal clothing and toiletries. This resident also reported being forced to keep their toiletries in the bathroom for others to use. Residents reported only being able to use the phone on the weekend. Two residents reported

that recreational activities were not done in the house. One resident did not have at least seven outfits of clothing (in-season). This resident reported needing shirts, pants, and dresses. One resident reported not being able to get in or out of the shower so they only wash themselves in the sink. Two residents reported needing a wheelchair. One resident reported needing eyeglasses. One resident reported needing shoes. One resident reported needing pants, socks, underwear, and a coat. One resident had stained sheets. Another resident did not have sheets on their bed. Several items of nonperishable food had exceeded their best-by dates. One resident reported seconds were not available with meals. Resident A's most recent individual care plan listed their diet as "No Added Sugar." In contrast, their most recent physical exam called for a 1600 calorie ADA/Low Fat diet. Resident C's file did not include a resident photograph. One resident would like staff to explain her monthly charges and financials with her. Bar soap was found in the unisex bathroom. One resident's closet door was broken. Two residents' closet doors were off track and difficult to open. Two dead bugs were found under the sink in the men's bathroom. A piece of flooring was coming unfixed between the front entry and the left hallway.

Areas of Commendation

- The facility was very spacious. The living room was neat and clean. The yard was well maintained.
- A current activity calendar was posted. Activities included bingo, charades, a walk, devotional service and checkers.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- DHEC inspections were available for review.
- Annual fire alarm inspections were current.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The MAR was accurately documented.
- Emergency evacuation routes were posted throughout the facility. Fire drills were completed monthly.
- Observation notes were current.
- Individual care plans were current.

Areas Needing Improvement

Health/Safety

- The laundry room was open and contained unlocked chemicals like bug spray, detergent and bleach.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Two residents reported not being able to come and go as they pleased.
- One resident reported not being treated with respect by staff but did not expand further.
- One resident reported that other residents often steal clothing and toiletries. This resident also reported being forced to keep their toiletries in the bathroom for others to use [Note: Some toiletries were found in the shared bathroom but staff stated that sometimes residents forget them in there.]
- Residents reported only being able to use the phone on the weekend.

Recreation

- Two residents reported that recreational activities were not done in the house.

Residents' Activities of Daily Living (ADLs)

- One resident did not have at least seven outfits of clothing (in-season). This resident reported needing shirts, pants, and dresses.
- One resident reported not being able to get in or out of the shower so they only wash themselves in the sink.
- Two residents reported needing a wheelchair.
- One resident reported needing eyeglasses.
- One resident reported needing shoes.
- One resident reported needing pants, socks, underwear, and a coat.
- One resident had stained sheets. Another resident did not have sheets on their bed.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- Several items of nonperishable food had exceeded their best-by dates.
- One resident reported seconds were not available with meals.

Resident Records

- Resident A's most recent individual care plan listed their diet as "No Added Sugar." In contrast, their most recent physical exam called for a 1600 calorie ADA/Low Fat diet.
- Resident C's file did not include a resident photograph.

Resident Personal Needs Allowances

- One resident would like staff to explain her monthly charges and financials with her.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Bar soap was found in the unisex bathroom.
- One resident's closet door was broken. Two residents' closet doors were off track and difficult to open.
- Two dead bugs were found under the sink in the men's bathroom.
- A piece of flooring was coming unfixed between the front entry and the left hallway.

Additional Information

- One resident would like to move.
- One resident would like to work.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.