

Team Advocacy Inspection for February 22, 2019
Sunny Pines Boarding Home
Inspection conducted by Kristy Caldwell, P&A Team Advocate
and Jessica Garrido, Volunteer



Facility Information

Sunny Pines Boarding Home is located in Williamsburg County at 108 West Gapway Road, Andrews, SC 29510-6786. Team arrived at the facility at 11:20 AM and exited the facility at 1:55 PM. The administrator was present during the inspection. The facility is operated by Mattie H. Drousseau. Two staff members were present when Team arrived. The facility is licensed for 18 beds. The census was 16 with 8 residents being present on the day of Team's inspection. The DHEC license had an expiration date of 5/31/2019. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Kingstree Senior High School-East Campus, Martin Luther King Jr. Highway (Hwy 377), Kingstree, SC 29556.

Overview of Visit

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six residents' records, medication, and medication administration records; and toured the facility. Lunch was a substitution meal of chicken, lima beans, bread and juice. A substitution menu was posted. Team conducted an exit interview with staff.

Report Summary

The most recent HVAC inspection was dated 2/9/18. The most recent TB risk assessment was dated 1/30/18. Three residents reported not being allowed to nap in their bedrooms during the day. One resident reported not having privacy on the telephone. One resident reported not feeling safe at the facility. One resident reported that staff do not treat

them with respect. One resident reported being locked out of the facility. One resident reported that the facility does not do recreational activities. One resident reported needing pants, underwear, socks and gloves. Another resident report needing pants and long sleeve shirts. One resident reported they could not get in-and-out of the bathtub easily. Resident C had a prescription for Stool Softener, take one capsule twice a day as needed. The medication was not available. Resident D had prescriptions for Melatonin 5 mg, take one tablet every 1-2 hours before bed and Banophen 50 mg, take one capsule once a day as needed. The medications were not available. Resident F had a prescription for Tizanidine HCL 2 mg, take two tablets twice a day as needed. The medication was not available. One resident reported not getting enough to eat. This resident also reported seconds were not available with meals. All residents need updated photographs for their files. Resident A's most recent individual care plan was dated 8/10/18. Resident A's and Resident F's most recent individual care plans did not indicate their diets. Resident B's most recent individual care plan listed their diet as regular. In contrast, their most recent physical exam had ADA diet. Resident C's most recent physical exam did not indicate a diet. Resident E's most recent physical was dated 3/20/17. Resident D and Resident E need quarterly reports for April-December 2018. Resident F did not have a quarterly report for October-December 2018 available for review. The bathroom near the back of the facility on the right side did not have hand soap or paper towels. The bathroom on the left side near the back of the facility did not have paper towels and the lightbulb was blown. The bathrooms near the front of the facility did not have paper towels. Some railings were loose in the hallway.

Areas of Commendation

- The facility was homelike with various pictures, wall hangings, games, puzzles, piano, comfortable-looking furniture, and a TV in the living room.
- The facility was neat and clean throughout, including kitchen and bathrooms.
- Resident's rooms were very tidy.
- The landscaping was nicely maintained.
- The facility had a large enclosed porch at the main entrance with chairs, couches, and a table. Team observed many residents sitting on the porch visiting with one another.
- A current recreation calendar was posted where all could see. Activities included singing songs, arts and crafts, scenic drive, bingo, and movie/TV time.
- Lunch was attractively presented and smelled appetizing.
- Foods were stored and labelled correctly and an adequate supply was present.
- Current CPR/Basic First Aid training was available. Necessary SLED background checks were completed.

Areas Needing Improvement

Health/Safety

- The most recent HVAC inspection was dated 2/9/18 [Note: The administrator had an inspection scheduled for 2/28/19].

- The most recent TB risk assessment was dated 1/30/18.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Three residents reported not being allowed to nap in their bedrooms during the day.
- One resident reported not having privacy on the telephone.
- One resident reported not feeling safe at the facility.
- One resident reported that staff do not treat them with respect.
- One resident reported being locked out of the facility.

Recreation

- One resident reported that the facility does not do recreational activities.
- Three residents would like to do more in the community.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing pants, underwear, socks and gloves. Another resident reported needing pants and long sleeve shirts.
- One resident reported needing eyeglasses.
- Three residents reported needing dentures.
- One resident reported they could not get in and out of the bathtub easily.

Medication Storage and Administration

- Resident C had a prescription for Stool Softener, take one capsule twice a day as needed. The medication was not available.
- Resident D had prescriptions for Melatonin 5 mg, take one tablet every 1-2 hours before bed and Banophen 50 mg, take one capsule once a day as needed. The medications were not available.
- Resident F had a prescription for Tizanidine HCL 2 mg, take two tablets twice a day as needed. The medication was not available.

Meals & Food Storage

- One resident reported not getting enough to eat. This resident also reported seconds were not available with meals.

Resident Records

- All residents need updated photographs for their files. Photographs in the records reviewed were dated between 2015 and 2016 [Note: Photographs should be updated every 24 months].
- Resident A's most recent individual care plan was dated 8/10/18 [Note: Individual care plans should be updated every six months].

- Resident A's and Resident F's most recent individual care plans did not indicate their diets.
- Resident B's most recent individual care plan listed their diet as regular. In contrast, their most recent physical exam called for an ADA diet.
- Resident C's most recent physical exam did not indicate a diet.
- Resident E's most recent physical was dated 3/20/17.

Resident Personal Needs Allowances

- Resident D and Resident E need quarterly reports for April-December 2018 [Note: The residents had a quarterly report form filled out but it appeared to be for the whole of 2018 with residents and the administrator only signing once].
- Resident F did not have a quarterly report for October-December 2018 available for review.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- The bathroom near the back of the facility on the right side did not have hand soap or paper towels. The bathroom on the left side near the back of the facility did not have paper towels and the lightbulb was blown.
- The bathrooms near the front of the facility did not have paper towels.
- Some railings were loose in the hallway.

Additional Recommendations

- Two residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.