

**Team Advocacy Inspection for April 10, 2019**  
**Carson's Community Care**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**Lauren Smith, MSW Intern and Synolta Morris, Volunteer**



### **Facility Information**

Carson's Community Care is located in Richland County at 10219 Farrow Road, Blythewood, SC 29016-9612. Team arrived at the facility at 1:30 PM and exited the facility at 3:30 PM. The administrator, Annie Carson, was not present for the inspection. The facility is operated by James Carson. There was one staff member present when Team arrived. The facility is licensed for 10 beds. The census was ten with nine of the residents being present on the day of Team's inspection. The DHEC license had an expiration date of February 28, 2020. An administrator's license was current and posted. The facility did not have a written emergency plan available for review.

### **Overview of Visit**

During Team's visit we interviewed three residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe a meal. A current menu was posted and residents reported the posted meal matched what was served. Team conducted an exit interview with staff.

## **Report Summary**

The hot water temperature in the kitchen only reached 108°. Fire extinguishers had not been monitored since 5/2018. There was a one staff to nine residents ratio during Team's visit. Annual HVAC and Fire Alarm Inspections were not available for review and an annual TB risk assessment was not available for review. Records of fire drills for June 2018 to current were not available for review. One resident had multiple seizure episodes mentioned in their progress notes but no incident/accident forms were completed. Several of the progress note forms only had the resident's name and date listed. Staff told Team that these were dates the resident had a seizure but they did not have time to complete the note for them. One resident reported not having privacy on the telephone. The posted activity calendar was for January 2019. Resident A was prescribed the following medications: Simvastatin 20 mg, take one tablet by bedtime; Risperidone 3 mg, take 2 tablets at bedtime; Risperidone 1 mg, take 1 tablet at bedtime. The MAR was not signed for April 5-7th. Resident A was prescribed Vitamin D3 2000 units, take one tablet every day. The MAR was not signed for April 6-7th. Resident B was prescribed the following medications: Risperidone 1 mg, take one tablet every day; Polyethylene Glycol 3350 PD, mix one capful into 8 oz. of water every day; Mirtazapine 15 mg, take one tablet at bedtime; Sertraline HCL 50 mg take one tablet once a day; Losartan 25 mg, take one tablet once a day; Metformin HCL ER 500 mg, take one tablet twice a day; Amlodipine 2.5 mg take three tablets in the morning; Levetiracetam 750 mg, take one tablet twice a day; Levothyroxine 125 mcg, take one tablet once a day; Pravastatin 10 mg, take one tablet at bedtime; Vitamin B-12 500 mcg, take one half tablet daily; Vitamin B Complex C-Caps, take one tablet daily; Ferrex 150 mg, take one tablet once a day; Sulfamethoxazole, take one tablet twice a day and Doxycycline Hyclate 100 mg, take one tablet twice a day. The MAR was not signed for April 5-7th. Resident B had the following medications present but they were not included on the MAR: Eliquis 5 mg, take one tablet twice a day; Pantoprazole 40 mg, take one tablet twice a day; Prozosin 2 mg, take one tablet twice a day; Quetiapine 100 mg, take one tablet twice a day; and Quetiapine Fumarate 300 mg, take one tablet at bedtime. Resident C had the following medications present but they were not included on the MAR: Simvastatin 20 mg, take one tablet once a day; Gabapentin 100 mg, take one tablet three times a day. Resident C was prescribed the following medications: Zolpidem Tartrate 5 mg, take one tablet at bedtime; Paroxetine HCL 20 mg, take one tablet every day; Haloperidol 5 mg, take one half tablet at bedtime; Hydroxyzine PAM 50 mg, take one tablet at bedtime and Lantus Solostar 100 units, inject 40 units subcutaneously three times a day. The MAR was not signed for April 5th-7th. Resident C was prescribed Humalog 100 units, inject 10 units subcutaneously three times a day; Lisinopril HCTZ 20-25 mg, take one tablet once a day. The MAR was not signed for April 6th-7th. Resident C had doctor's orders to have their blood sugar checked three times a day. This was not documented for April 6-7th. Several perishable items in the kitchen were not labeled and dated. One perishable item had exceeded its best-by date. Resident A's most recent individual care plan was dated 4/24/18. Resident A's most recent file photograph was dated 4/2016. Resident C's admission TB test was not available for review. Resident C's most recent individual care plan was not dated or signed by the resident. The toilet lid was missing in the resident bathroom. One resident had dirty linen.

## **Areas of Commendation**

- Team observed residents coming and going as they pleased.
- Residents reported “the food is good” and “family oriented”.
- Activities included current events, a rap session, bingo and exercises.
- Residents appeared to have a good rapport with the staff.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.

## **Areas Needing Improvement**

### **Health/Safety**

- The hot water temperature in the kitchen only reached 108°.
- Fire extinguishers had not been monitored since 5/2018.

### **Supervision & Administrator**

- There was a one staff to nine residents ratio during Team’s visit.
- Annual HVAC and Fire Alarm Inspections were not available for review.
- An annual TB risk assessment was not available for review.
- Records of fire drills for June 2018 to current were not available for review.
- One resident had multiple seizure episodes mentioned in their progress notes but no incident/accident forms were completed. Several of the progress note forms only had the resident’s name and date listed. Staff told Team that these were dates the resident had a seizure but they did not have time to complete the note for them. The blank forms were dated 2/16/19, 3/15/19, 3/17/19, 3/21/19, and 3/25/19.

### **Residents’ Rights**

- One resident reported not having privacy on the telephone.

### **Recreation**

- One resident would like to do more in the community.
- The posted activity calendar was for January 2019.

### **Residents’ Activities of Daily Living (ADLs)**

- One resident reported needing a dental exam. This resident also reported needing dentures.

### **Medication Storage and Administration**

- Resident A was prescribed the following medications: Simvastatin 20 mg, take one tablet by bedtime; Risperidone 3 mg, take 2 tablets at bedtime; Risperidone 1 mg, take 1 tablet at bedtime. The MAR was not signed for April 5-7<sup>th</sup>.

- Resident A was prescribed Vitamin D3 2000 units, take one tablet every day. The MAR was not signed for April 6-7<sup>th</sup>.
- Resident B was prescribed the following medications: Risperidone 1 mg, take one tablet every day; Polyethylene Glycol 3350 PD, mix one capful into 8 oz. of water every day; Mirtazapine 15 mg, take one tablet at bedtime; Sertraline HCL 50 mg take one tablet once a day; Losartan 25 mg, take one tablet once a day; Metformin HCL ER 500 mg, take one tablet twice a day; Amlodipine 2.5 mg take three tablets in the morning; Levetiracetam 750 mg, take one tablet twice a day; Levothyroxine 125 mcg, take one tablet once a day; Provastatin 10 mg, take one tablet at bedtime; Vitamin B-12 500 mcg, take one half tablet daily; Vitamin B Complex C-Caps, take one tablet daily; Ferrex 150 mg, take one tablet once a day; Sulfamethoxazole, take one tablet twice a day and Doxycycline Hyclate 100 mg, take one tablet twice a day. The MAR was not signed for April 5-7<sup>th</sup>.
- Resident B had the following medications present but they were not included on the MAR: Eliquis 5 mg, take one tablet twice a day; Pantoprazole 40 mg, take one tablet twice a day; Prozosin 2 mg, take one tablet twice a day; Quetiapine 100 mg, take one tablet twice a day; and Quetiapine Fumarate 300 mg, take one tablet at bedtime.
- Resident C had the following medications present but they were not included on the MAR: Simvastatin 20 mg, take one tablet once a day; Gabapentin 100 mg, take one tablet three times a day.
- Resident C was prescribed the following medications: Zolpidem Tartrate 5 mg, take one tablet at bedtime; Paroxetine HCL 20 mg, take one tablet every day; Haloperidol 5 mg, take one half tablet at bedtime; Hydroxyzine PAM 50 mg, take one tablet at bedtime and Lantus Solostar 100 units, inject 40 units subcutaneously three times a day. The MAR was not signed for April 5<sup>th</sup>-7<sup>th</sup>.
- Resident C was prescribed Humalog 100 units, inject 10 units subcutaneously three times a day; Lisinopril HCTZ 20-25 mg, take one tablet once a day. The MAR was not signed for April 6<sup>th</sup>-7<sup>th</sup>.
- Resident C had doctor's orders to have their blood sugar checked three times a day. This was not documented for April 6-7<sup>th</sup>.

### **Meals & Food Storage**

- Several perishable items in the kitchen were not labeled and dated.
- One perishable item had exceeded its best-by date.

### **Resident Records**

- Resident A's most recent individual care plan was dated 4/24/18.
- Resident A's most recent file photograph was dated 4/2016.
- Resident C's admission TB test was not available for review.
- Resident C's most recent individual care plan was not dated or signed by the resident.

### **Resident Personal Needs Allowances**

- No concerns noted.

### **Appropriateness of Placement**

- No concerns noted.

### **Personnel Records**

- A current certification card for CPR/First Aid for one staff member was not available for review.

### **Housekeeping, Maintenance, Furnishings**

- The toilet lid was missing in the resident bathroom.
- One resident had dirty linen.

### **Additional Recommendations**

- One resident would like to move.
- Two residents would like to work.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.