

**Team Advocacy Inspection for April 18, 2019**  
**Greene's Residential Care Facility**  
**Inspection conducted by Kristy Caldwell, P&A Team Advocate,**  
**Synolta Morris, Volunteer and Lauren Smith, Volunteer**

### **Facility Information**

Greene's Residential Care Facility is located in Sumter County at 23 Kendrick Street, Sumter, SC 29150-5224. Team arrived at the facility at 10:50 AM and exited the facility at 2:26 PM. The administrator, Carl Greene, was not present for the inspection. The facility is operated by Carl and Shirley Greene. There were two staff members present when Team arrived. The facility is licensed for 21 beds. The census was 15 with 14 residents being present on the day of Team's inspection. The DHEC license had an expiration date of January 31, 2020. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to The Church of God of Prophecy, 1670 Guignard Parkway, Sumter, SC 29150.

### **Overview of Visit**

During Team's visit we interviewed five residents; talked to residents and staff; reviewed six residents' records, medications and medication administration records; and toured the facility. Lunch was a substitution meal consisting of a noodles, eggs, jello and tea or water. A substitution menu was posted and matched what was served. Team conducted an exit interview with the staff.

### **Report Summary**

The right handrail by the front door steps is loose. One resident reported not being treated with respect by staff members but refused to elaborate further. One resident reported needing shoes. One resident reported needing a foot exam and a gynecological exam. Two residents reported needing eye and dental exams. These residents also reported needing eyeglasses. One resident reported needing a shower chair. One resident did not have at least seven outfits of clothing (in-season). One resident reported needing body wash, toothbrush and deodorant. Two residents reported not getting enough to eat and seconds not being available. Resident D's most recent individual care plan listed a Regular/No Added Salt diet. In contrast, the most recent physical had Diabetic. One staff member did not have documentation of a second TB test being completed. The staff was hired 8/13/15. One staff member did not have a SLED check available for review. In the half bathroom one of the cabinet doors was falling off.

## **Areas of Commendation**

- Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations. There were several sitting areas inside and outside of the facility for residents to use. The yard was well maintained.
- A current activity calendar was posted. Activities included board games, Bible study, puzzles, and tell the truth.
- Residents reported recreational activities occurring at the facility.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- The facility was kept at a comfortable temperature.
- Water temperatures were in the appropriate range.
- There was an adequate supply of food present.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Annual HVAC, electrical and fire alarm inspections were current.
- Current First Aid/CPR training documentation was present.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed quarterly.
- Observation notes were current.

## **Areas Needing Improvement**

### **Health/Safety**

- The right handrail by the front door steps is loose.

### **Supervision & Administrator**

- No concerns noted.

### **Residents' Rights**

- One resident reported not being treated with respect by staff members but refused to elaborate further.

### **Recreation**

- Two residents would like to do more in the community.

### **Residents' Activities of Daily Living (ADLs)**

- One resident reported needing shoes.
- One resident reported needing a foot exam and a gynecological exam.
- Two residents reported needing eye and dental exams. These residents also reported needing eyeglasses.
- One resident reported needing a shower chair.

- One resident did not have at least seven outfits of clothing (in-season).
- One resident reported needing body wash, toothbrush and deodorant.

#### **Medication Storage and Administration**

- No concerns noted.

#### **Meals & Food Storage**

- Two residents reported not getting enough to eat and seconds not being available.

#### **Resident Records**

- Resident D's most recent individual care plan listed a Regular/No Added Salt diet. In contrast, the most recent physical had Diabetic.

#### **Resident Personal Needs Allowances**

- No concerns noted.

#### **Appropriateness of Placement**

- No concerns noted.

#### **Personnel Records**

- One staff member did not have documentation of a second TB test being completed. The staff was hired 8/13/15. [Note: Staff reported one had been completed but could not locate the document.]
- One staff member did not have a SLED check available for review.

#### **Housekeeping, Maintenance, Furnishings**

- In the half bathroom one of the cabinet doors was falling off.

#### **Additional Recommendations**

- Three residents would like to move.

**Please Note:** Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.