

Team Advocacy Inspection for June 3, 2019
Carriage House Senior Living of Sumter
Team Advocacy Inspection conducted by Lauren Smith, P&A Team Advocate
And Alysia Gustavsen, Volunteer



Facility Information

Carriage House Senior Living of Sumter is located in Sumter County at 431 N. Main St, Sumter, SC 29150-4232. Team entered the facility at 10:00 AM and exited the facility at 12:40 PM. The administrator, Mary Jane Singletary, was present during the inspection. The facility is operated by Carriage House of Sumter Inc. The administrator and staff assisted Team with information and documentation needed for the inspection. Eight staff members were present when Team arrived. The facility is licensed for 60 beds. There were 55 residents living in the facility on the day of Team's inspection. The DHEC license had an expiration date of 1/31/19. The administrator's license was current and posted. The facility had a written emergency plan to evacuate to Carriage House of Florence, 739 S. Parker Dr. Florence, SC 29502.

Report Summary

The water temperature in the hallway bathrooms were 124° and 138°. Two residents reported they do not have privacy on the telephone. One resident reported not being able to come and go as they pleased. Three residents reported needing eyeglasses. Another resident reported needing a shower chair, wheel chair and cane. One resident reported needing shampoo and soap. A pack of hotdog buns was moldy. Residents D and F did not have admission TB test dates.

Overview of Visit

During Team's visit we interviewed five residents and reviewed eight residents' records, medications, and medication administration record; talked to the administrator and staff; and toured the facility. Team also observed lunch. The posted menu was meatballs, mashed potatoes, mixed veggies, peaches, fruit punch or tea. There was an alternate meal of a bologna and cheese sandwich as well. The meal observed was the meal posted. Team conducted an exit interview with the administrator.

Areas of Commendation

- The facility was very home-like. It contained season-appropriate decorations and comfortable looking furniture.
- A current recreation calendar was posted. Activities included morning news, devotion, crafts and evening news.
- Team observed a good rapport between residents and staff.
- There was an adequate supply of food present.
- A current fire alarm inspection was available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training was present.
- Necessary SLED checks were completed.
- Emergency evacuation routes were posted throughout the facility.
- Fire drills were completed monthly, on different shifts.
- Records reviewed were very organized.
- Residents were served a balanced meal and had time to eat their meal safely.

Areas Needing Improvement

Health/Safety

- The water temperature in the hallway bathrooms were 124° and 138°.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- Two residents reported they do not have privacy on the telephone.
- One resident reported not being able to come and go as they pleased.

Recreation

- No concerns noted.

Activities of Daily Living

- Three residents reported needing eyeglasses.
- One resident reported needing a wheelchair, shower chair and cane.
- One resident reported needing shampoo and soap.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- One pack of hot dog buns was moldy [Note: Administrator was going to throw away].

Resident Records

- Residents D and F did not have an admission TB test date.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- Morris College Way hallway smelled of feces.
- Blinking lights were observed throughout the hallways.

Additional Recommendations

- Three residents would like to move.

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.