

Team Advocacy Inspection for June 6, 2019
Rouse Community Care Home #2
Inspection conducted by Lauren Smith, P&A Team Advocate,
and Alysia Gustavsen, Volunteer



Facility Information

Rouse Community Care Home #2 is located in Richland County at 8809 Wilson Boulevard, Columbia, SC 29203-9769. Team arrived at the facility at 9:51 AM and exited the facility at 11:35 AM. The administrator, Sarah Addison-Doctor, was not present for the inspection. The facility is operated by Rouse Community Care Home Inc. There was one staff member present when Team arrived. The facility is licensed for nine beds. The census was seven with five residents being present on the day of Team's inspection. The DHEC license had an expiration date of December 31, 2019. An administrator's license was current and posted. The facility had a written emergency plan to evacuate to Rouse Community Care Home #1, 102 Ballenton Road, Columbia, SC 29203 or to Rouse Community Care Home #3, 9316 Wilson Blvd, Columbia, SC 29203.

Overview of Visit

During Team's visit, we interviewed two residents; talked to residents and staff; reviewed three residents' records, medications and medication administration records; and toured the facility. Team did not observe a meal while at the facility. Lunch was to be hot roast turkey on toast, sliced tomatoes, cookies and Kool Aid. However, staff indicated they would take the residents to McDonald's for lunch. Team conducted an exit interview with the staff.

Report Summary

One resident reported needing eyeglasses. Resident B did not have monthly observation notes available for March and April 2019. Resident A's most recent physical

examination listed the resident's diet as regular. In contrast, the resident's individual care plan had the diet listed as cardiac. Fire extinguishers were last checked January 2019. The facility had no inside evacuation routes posted.

Areas of Commendation

- The facility was clean and free of any odors. Resident rooms were organized. It was very homelike with wall hangings, plants and season appropriate decorations.
- A current activity calendar was posted. Activities included church services, shopping, iced tea social and Elder Abuse Awareness Day.
- Staff was very helpful during the inspection.
- Residents appeared to have a good rapport with the staff.
- Staff immediately addressed Team's concerns.
- The facility was kept at a comfortable temperature.
- DHEC inspections were available for review.
- A current TB risk assessment was available for review.
- Current First Aid/CPR training documentation was present. SLED checks were completed.
- All prescribed medications were present. The controlled substance log coincided with the amount of medication present.
- Fire drills were completed monthly.

Areas Needing Improvement

Health/Safety

- Fire extinguishers were last checked 1/2019.
- No evacuation routes were posted in the facility.

Supervision & Administrator

- No concerns noted.

Residents' Rights

- No concerns noted.

Recreation

- No concerns noted.

Residents' Activities of Daily Living (ADLs)

- One resident reported needing eyeglasses.

Medication Storage and Administration

- No concerns noted.

Meals & Food Storage

- There were various expired food items in the pantry.
- Rice, flour, sugar and grits did not have a label and date.

Resident Records

- Resident B did not have monthly observation notes available for April and May 2019.
- Resident A's most recent physical examination listed the resident's diet as regular. In contrast, the resident individual care plan had the diet listed as cardiac.

Resident Personal Needs Allowances

- No concerns noted.

Appropriateness of Placement

- No concerns noted.

Personnel Records

- No concerns noted.

Housekeeping, Maintenance, Furnishings

- No concerns noted.

Additional Recommendations

- None

Please Note: Residents listed in the report are assigned random gender identification. This is for the purpose of making the report easier to read. However, the gender does not identify the individuals in the report.