

The logo consists of the letters 'P' and 'A' in a white serif font, with an ampersand '&' between them, all set against a solid blue rectangular background.

PROTECTION & ADVOCACY
FOR PEOPLE WITH DISABILITIES, INC.

TEAM ADVOCACY PROJECT

ANNUAL REPORT 2018-2019

October 25, 2019

EXECUTIVE SUMMARY

The Team Advocacy Project was created in response to repeatedly expressed concerns about the quality of resident living conditions in South Carolina Community Residential Care Facilities (CRCFs). Team Advocacy has successfully conducted over 1,683 unannounced inspections since the project started 33 years ago in 1986. The success of Team Advocacy would not have been possible without the dedication of trained volunteers who interview residents and assist the Team Advocate during inspections. P&A would like to take this opportunity to thank its funding sources and volunteers for their continuing support of the Team Advocacy Project. Together, we are advocating for improved quality of life for residents living in Community Residential Care Facilities in South Carolina.

GLOSSARY OF ACRONYMS

Below is a brief legend of acronyms found throughout this report. Please refer to this to understand any abbreviated terms.

CRCF – Community Residential Care Facility

DHEC – Department of Health and Environmental Control

DMH – Department of Mental Health

P&A - Protection & Advocacy for People with Disabilities, Inc.

PAIMI - Protection & Advocacy for Individuals with Mental Illness

OVERVIEW OF TEAM ADVOCACY

This report reflects the 2018-2019 Team Advocacy Project, specifically July 1, 2018 through June 30, 2019.¹ This year's inspections continued to focus on resident quality of life and the cleanliness and safety of the facilities. Team Advocacy members also assessed resident access to medical care, accessibility, transportation, adaptive equipment, medications, and monthly personal needs allowance.

The contract between DMH and P&A stipulated 72 CRCFs would be inspected during the 2018-2019 contract year. This year, Team Advocacy generally focused inspections on facilities that had not been inspected in the last two years throughout South Carolina's 46 counties.

A written report of each inspection was completed and distributed to:

Administrator of each Facility
South Carolina Attorney General's Office
South Carolina Board of Long Term Health Care Administrators
South Carolina Department of Disabilities and Special Needs
South Carolina Department of Health and Environmental Control
South Carolina Department of Health and Human Services
South Carolina Department of Mental Health
South Carolina Department of Social Services
Long Term Care Ombudsman
Mental Health America of South Carolina
National Alliance for the Mentally Ill
South Carolina Self-Help Association Regarding Emotions
South Carolina Department of Veteran Affairs

¹ This period of time reflects the contract year as designated in the Team Advocacy contract between P&A and SC DMH.

FACILITIES

Team Advocacy conducted 66 inspections during the 2018-2019 contract year. Below is a list of the facilities inspected from July 1, 2018 to June 30, 2019:

Ridgeview Community Care Homes Unit A*
Casual Community Care Home*
Addison's Community Care Home*
Reese's Community Care Homes #2
Village Inn Community Care Home
Vanwyever Residential Care Facility
Good Deeds Residential Care Facility*
Grace Residential Care Facility*
Midway Residential Care Facility #4*
Midway Residential Care Facility #5*
Ridgeview Community Care Homes Unit B*
Ridgeview Community Care Homes Unit C*
First Choice Home Care Facility*
Pondview Residential Care Home #1
Flanagan's Community Care Home*
Oliver's Community Care Home
Maria's Priority Residential Care Home III*
Emerald Residential Care Facility I*
Elliot's Residential Care Home

Goose Creek Manor #2*
Westside Residential Home
Rouse Community Care Home #1
Ladson's Residential Home Care
Heath Springs Residential Care Center*
Williamsburg Residential Care Facility
Palmetto Residential Care Facility*
Autumn House
Rapha Residential Care Inc.*
Oasis Residential Home *
Pageland Care Facility *
Dorch Community Residential Care*
Gene's Residential Care #1
A'Lelia Residential Care*
Flowers Residential Care Facility
Antonio-Staples Residential Care Facility
Reese's Community Care Homes #1

Gene's Residential Care #3
Walters Residential Care
Langit's Assisted Living Facility
M&M Residential Care Home
Carolina Gardens at West Columbia*
My Father's House*
B&B Assisted Living

Twilite Manor Adult Residential Care*
Palmetto Gardens
Faith, Hope and Charity
Clarke House
Seville's Residential Care Facility*
Catherine's Manor II
Sunny Pines Boarding Home*
Flora's Residential Care Facility*
Ivy Grove Residential Care Center
Johnsonville Adult Care Services
Bishopville Manor
Rumph's Residential Care*
Parker's Residential Care Home
Eugenia's Residential Care Facility
Carson's Community Care
Tyler Restmore Home
Burgess Residential Care Home #3
Brian's Residential Care
Greene's Residential Care Facility
Goose Creek Manor #1
Beard Residential Care Facility #1
Carriage House Senior Living of Sumter
Rouse Community Care Home #2

*Administrators at homes marked with a * responded to the Team Advocacy inspection as of the writing of this report.

Counties with Facilities Inspected by Team Advocacy in 2018-2019

Inspections were completed at facilities located in 28 of the 46 counties in South Carolina. These counties were:

Aiken	Greenville
Anderson	Hampton
Bamberg	Kershaw
Beaufort	Lancaster
Berkeley	Lee
Charleston	Lexington
Cherokee	Marion
Chesterfield	Newberry
Clarendon	Orangeburg
Colleton	Richland
Dillon	Saluda
Dorchester	Spartanburg
Florence	Sumter
Georgetown	Williamsburg

The smallest facility inspected was licensed for 4 residents; the largest was licensed for 184.

INSPECTION RESULTS

- **31 (47%)** facility administrators submitted a letter of response to Team Advocacy. Letters included plans of correction in response to the concerns listed in the inspection reports and were shared with Team Advocacy report recipients.

RESIDENTS

Records of 276 residents were reviewed and 246 residents were interviewed at the 66 facilities where inspections were conducted. Because of these record reviews and resident interviews, Team Advocacy found the following:

- **54 (22%) reported and were observed to need some type of clothing,** including shoes, pants, shirts, pajamas, socks, underwear, and a jacket or coat.
- **32 (13%) reported and were observed to need hygiene supplies,** including toothpaste, a toothbrush, deodorant, shampoo, soap, and mouthwash.
- **105 (43%) reported that they would like to move from their current CRCF,** including moving “back home,” to another CRCF or living independently.
- **75 (31%) reported needing equipment,** including eyeglasses, dentures, wheelchairs, walkers, canes, crutches, etc.
- **22 (9%) reported needing an eye exam.**
- **29 (12%) reported needing a dental exam.**
- **58 (24%) reported wanting to work.**
- **105 (43%) reported wanting to do more in the community.**

Residents commonly reported the following problems they encountered:

- Lack of privacy when using the telephone.
- Limited freedom of movement in the facility and community.
- Lack of second helpings available after meals.
- Limited access to community activities (unless provided by a sponsoring agency).
- Limited activities at the facility.
- Lack of spending money for personal items.
- Lack of support and access to resources needed to move out of the facility.
- Limited access to work opportunities.


VOLUNTEERS

Volunteers are a vital part of the success of the Team Advocacy Project. Trained volunteers comprise part of the “team” during an inspection. This year four new volunteers were recruited from all over the state of South Carolina. Team currently has 13 active volunteers.

SUPPORT

P&A has received financial support for the Team Advocacy Project through a contract with DMH since 1994. Prior to this, the Project was funded through the South Carolina Joint Legislative Governor’s Committee on Mental Health and Mental Retardation.

During the 2018-2019 contract year, P&A received \$75,000 from DMH towards the cost of Team Advocacy.



CONCLUSION

P&A believes that there is a continued need for the Team Advocacy Project to inspect the conditions of CRCFs in South Carolina. While conditions may have improved in the facilities over time, there continue to be residents who are not receiving the quality care to which they are entitled. In conjunction with other entities, Team Advocacy will continue to inspect CRCFs in an effort to keep vulnerable adults and people with disabilities free from abuse and neglect.